

# **IPC-1710A**

# OEM Standard for Printed Board Manufacturers' Qualification Profile

Developed by the OEM council of the IPC, the MQP sets the standard for assessing PWB manufacturers capabilities and allows PWB manufacturers to more easily satisfy customer requirements.

**IPC-1710A** May 2004

A standard developed by IPC

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#### FOREWORD

It is not intended that this Manufacturers' Qualification Profile (MQP) satisfies all the requirements of the customer, however, conscientious maintenance of this document and or registration to ISO 9000 requirements should satisfy the major concerns. Thus, audits should be simpler, required less frequently, and facilitate less paper work as customers and suppliers work closer to meeting each others needs.

#### **ACKNOWLEDGMENTS**

The IPC is indebted to the members of the OEM council who participated in the development of this document. A note of thanks is also expressed to the members of the IPC Presidents Council for their review and critique and construction recommendations in finalizing the principles developed for the MQP.

Although the IPC is grateful for all the involvement and individual contributions made in completing the MQP a special acknowledgment is extended to the following individuals. It was their dedication and foresight that made this publication possible.

Don Noel

Rudolfo Archbold Digital Equipment Corp

Rick lantaffi Northern Telecom

Patrick Bernardi IBM

Vernon Brown

Motorola, Inc.

Sue Jones Wilcox Electric

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**Rick Smith** Compaq Computer Corp.

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ions Honeywell, Inc.

Mario Suarez-Solis Encore Computer Corp.

Gordon Wolfram Raytheon Company

Jerald G. Rosser Hughes Missile Operations Div.

Jamie Zanios Wellborn Industries Ltd.

**Don Holt** Texas Instruments Thomas Kurtz Hughes Defense Communications

Honeywell Avionics Division

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MANUFACTURING

ADMINISTRATION

TOTAL

QUALITY CONTROL

DIRECT

INDIRECT

QUALITY

ENGINEERS INTERNAL

AUDITORS GENERAL

MANAGEMENT

## **SECTION 1.1** COMPANY DESCRIPTION

## DATE COMPLETED

10/26/2023

| GENERAL INFORMATION                       |                   |                    |
|-------------------------------------------|-------------------|--------------------|
| LEGAL NAME                                |                   |                    |
| GORILLA CIRCUITS                          |                   |                    |
| PHYSICAL ADDRESS<br>1445 Oakland Road     |                   |                    |
| CITY                                      | STATE             | ZIP                |
| San Jose                                  | CA                | 95112              |
| PROVINCE                                  | COUNTRY           | ·                  |
|                                           | USA               |                    |
| TELEPHONE NUMBER                          | FAX NUMBER        | TELEX NUMBER       |
| (408)294-9897                             | (408) 297-1540    |                    |
| E-MAIL ADDRESS                            | MODEM NUMBER      | DATE FOUNDED       |
| brett@gorillacircuits.com                 |                   | 🔲 PUBLIC 🛛 PRIVATE |
| INTERNET URL                              | FTP SITE          |                    |
| www.gorillacircuits.com                   |                   |                    |
| MANAGEMENT                                |                   |                    |
| PRESIDENT                                 |                   |                    |
| Mario Borjon                              |                   |                    |
| GENERAL MANAGER                           |                   |                    |
|                                           |                   |                    |
| Adam Presley Najar                        |                   |                    |
| VICE PRESIDENT OF MANUFACTURING           |                   |                    |
| Stephen Kersten                           |                   |                    |
| VICE PRESIDENT OF QUALITY                 |                   |                    |
| Nellie Gutierrez                          |                   |                    |
| VICE PRESIDENT                            |                   |                    |
| N/A                                       |                   |                    |
| VICE PRESIDENT OF SALES                   |                   |                    |
| Brett Dobens                              |                   |                    |
| WASTE TREATMENT MANAGER (POLLUTION PREVEN |                   |                    |
| Fermin Aviles                             |                   |                    |
| T emin Avies                              |                   |                    |
| CORPORATE NUM                             | MBER OF EMPLOYEES |                    |
|                                           | ORATE SITE        | COMMENTS           |
|                                           |                   | COMMENTS           |
| DESIGN AND DEVELOPMENT<br>Plan/CAM        | 24                |                    |
| ENGINEERING                               | 5                 |                    |
|                                           | Ĭ                 |                    |
| MANUFACTURING CONTROL                     | 6                 |                    |
|                                           | -                 |                    |

175

27(inspectors)

3

2

27

269

1

## IPC-1710A SECTION 1.2 SITE DESCRIPTION

#### (TO BE COMPLETED FOR EACH SITE)

DATE COMPLETED 10/26/2023 ATTACH APPROPRIATE CHARTS (OPTIONAL)

#### MANUFACTURING FACILITY

| COMPANY N                                         |            |                   | a Circuits                |                           |                               |                 |                   |                |                       |                           |     |
|---------------------------------------------------|------------|-------------------|---------------------------|---------------------------|-------------------------------|-----------------|-------------------|----------------|-----------------------|---------------------------|-----|
| PHYSICAL A                                        | DDRES      | S 1445            | Oakland Road              | & 1509 Berg               | er Drive                      |                 |                   |                |                       |                           |     |
| CITY San Jose                                     |            |                   |                           | STA                       | TE CA                         | A               |                   | ZIP 95         | 112                   |                           |     |
| PROVINCE                                          |            |                   |                           |                           | COL                           | JNTRY US        | SA                |                | I                     |                           |     |
| TELEPHONE                                         | NUMB       | ER (408)2         | 294-9897                  |                           | FAX                           | NUMBER          | (408)297          | -1540          | TELEX                 |                           |     |
| E-MAIL ADD                                        | RESS s     | ales@gorilla      | circuits.com              | MODEM N                   | UMBER                         |                 |                   | YEARS IN       | BUSINES               | S 45 years                |     |
| INTERNET U                                        | IRL        | www.go            | rillacircuits.com         |                           | FTP                           |                 | I                 |                |                       |                           |     |
| PRINCIPLE PR                                      |            |                   |                           |                           |                               | S CHARACTER     | RIZATION (        | HIGH VOLUN     | 1E, QUICK TL          | IRN-AROUND,               |     |
| Printed Circuit B                                 | oards      |                   |                           |                           | ETC.)<br>High qualit          | y, med vol, pro | oto type aui      | ck turn – hiah | tech                  |                           |     |
|                                                   |            |                   | -                         |                           |                               | y,eu rei, pre   |                   |                |                       |                           |     |
| FACILITY                                          |            |                   |                           |                           |                               | Omenations      |                   | REPO           |                       | unction/Job Title)        | )   |
| OVERALL OPER<br>Stephen Kerster                   |            | SPONSIBILI        | Y FOR THIS SI             |                           | VP of                         | Operations      |                   |                | Preside               | ent                       |     |
| MANUFACTUR                                        | NG         |                   |                           |                           | Gene                          | ral Manager     |                   |                | VP of Ope             | rations                   |     |
| Adam Najar Pre<br>TECHNICAL/EN                    |            |                   |                           |                           | Dragona E                     | ngineer Manag   |                   |                | VP of Ope             | ationa                    |     |
| Javier Villa                                      | GINEERI    | NG                |                           |                           | FIDCESS EI                    |                 | Jei               |                | ve oi Ope             | allons                    |     |
| MATERIALS/PF                                      | ODUCTIO    | ON CONTRO         | L                         |                           | Materia                       | als Supervisor  |                   |                | General M             | anager                    |     |
| Hazy Bautista<br>PURCHASING                       |            |                   |                           |                           | Pu                            | irchasing       |                   |                | VP of Ope             | rations                   |     |
| Jennifer Petty                                    |            |                   |                           |                           |                               | 5               |                   |                |                       | ations                    |     |
| QUALITY<br>Nellie Gutierrez                       |            |                   |                           |                           | Director of Quality           |                 |                   | Preside        | ent                   |                           |     |
| SALES REPRES                                      | SENTATIN   | Έ                 |                           |                           | VP of Sales President         |                 |                   | ent            |                       |                           |     |
| Brett Dobens                                      |            |                   |                           |                           |                               |                 |                   |                |                       |                           |     |
| WASTE MANAGEMENT<br>Fermin Aviles                 |            |                   |                           | WT                        | Manager                       |                 |                   | VP of Ope      | rations               |                           |     |
| BUILDING                                          | S          |                   |                           |                           |                               | SYSTE           | MS (INDIC         | CATE % COV     | ERAGE)                |                           |     |
|                                                   | AGE        | AREA<br>(Sq. Ft.) | Constructio<br>(Wood/Bric | Condition                 |                               |                 | Aii               | r              | Was                   |                           |     |
| Office                                            | 50         | 20k sf            |                           | x                         | х                             | х               | x                 | х              |                       |                           |     |
| Manufacturing                                     | 50         | 45k sf            | Block                     | х                         | x                             | x               | x                 |                |                       |                           |     |
| Storage<br>Planned                                | 50         | 10k sf            |                           | X                         | X                             | X               | x                 | X              |                       |                           |     |
| additions                                         |            |                   |                           |                           |                               |                 |                   |                |                       |                           |     |
| SAFETY A                                          |            | GULAT             | ORY AGE                   |                           | QUIREME                       | ENTS            |                   |                |                       |                           |     |
| Are fire extinguis                                | shers func |                   | x YES                     |                           | What is the                   | distance to the | nearest           |                |                       |                           |     |
| accessible to en<br>Do you conform                | ployees?   | daral anviran     | I- X YES                  |                           | fire station?<br>Date of last |                 |                   |                | 2 Minu                | tes                       |     |
| ment protection                                   |            |                   |                           |                           | Date of last                  |                 |                   |                |                       |                           |     |
| Are you currently operating under a waiver        |            |                   | S X NO                    | Other Agend               | cy Audits, UL,                |                 | X UL # <u>E46</u> | 606 X IS       | 0 9001:2008           |                           |     |
| or in violation of local government requirements? |            |                   |                           | ISO 9000, N<br>and Number | IECQ, CSA Ap<br>r             | proval          | CSA #             | o              | <u>A11516</u><br>ther | <u>0</u>                  |     |
| Do you have a safety program? x YES               |            |                   | 6 □NO                     | Hazardous \               | Naste Number                  |                 | CAD981454         | 317            |                       |                           |     |
| Describe below.                                   |            |                   |                           |                           | Trade Waste                   | e Account Nun   | nber              |                |                       |                           |     |
| PLANT PER                                         | SONNEI     | (TOTAL            | EMPLOYEES                 | 5)                        |                               |                 |                   |                |                       |                           |     |
| Regular C                                         | ontract    | Office            | Technical/<br>Engineering | Production                | Full-Time<br>QA               | Part-Time<br>QA | Union             | Non-<br>Union  | Union<br>Name         | Contract<br>Expires (Date | ie) |
| 90                                                |            | 27                | 5                         | 109                       | 38                            |                 |                   |                |                       |                           |     |
| COMMENTS                                          |            |                   |                           |                           |                               |                 |                   |                |                       |                           |     |
|                                                   |            |                   |                           |                           |                               |                 |                   |                |                       |                           |     |

## SECTION 2.1 PROCESS

DATE COMPLETED

10/26/2023

This section is intended to provide overview information on the processes used to fabricate printed board products.

## Site Capability Snapshot (Please Check all that apply)

|   | Designators                 |                                          | Remarks |
|---|-----------------------------|------------------------------------------|---------|
| А | Conductor Forming Processes | Subtractive                              |         |
|   |                             | X Thin Foil Subtractive less than .5 oz. |         |
|   |                             | ☐Semi-Additive                           |         |
|   |                             | X Additive (Electro-less)                |         |
|   |                             | □Black Hole                              |         |
|   |                             | ☐Thick Film Paste and Fire               |         |
|   |                             | ☐Thin Film Semi-conductor Sputtering     |         |
|   |                             | Other:                                   |         |
| В | PTH Materials and Processes | X Acid Copper                            |         |
|   |                             | □Pyro-Phosphate Copper                   |         |
|   |                             | Full Built Electro-Less                  |         |
|   |                             | ☐Gold Paste                              |         |
|   |                             | □Copper Paste                            |         |
|   |                             | Gold Conductor Sputtering                |         |
|   |                             | □Nickel Conductor Sputtering             |         |
|   |                             | □Other:                                  |         |
| c | Permanent Over-plating      | Tin                                      |         |
|   |                             | X Tin-Lead                               |         |
|   |                             | ☐Tin-Nickel Alloy                        |         |
|   |                             | X Nickel                                 |         |
|   |                             | X Nickel Gold (Hard)                     |         |
|   |                             | X Nickel Gold (Soft)                     |         |
|   |                             | □Nickel Rhodium                          |         |
|   |                             | Conductive Polymer                       |         |
|   |                             | X Other: ENEPIG                          |         |
|   |                             |                                          |         |

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|-----|-----------------------------|---------------------------------------------|----------|
| D   | Permanent Selective Plating | Tin                                         |          |
|     |                             | X Tin-Lead                                  |          |
|     |                             | □Tin-Nickel Alloy                           |          |
|     |                             | ⊠Nickel                                     |          |
|     |                             | X Nickel Gold (Hard)                        |          |
|     |                             | X Nickel Gold (Soft)                        |          |
|     |                             | □Nickel Rhodium                             |          |
|     |                             | □Other:                                     |          |
| Е   | Permanent Mask or Coating   | Photo Dry Film                              |          |
|     |                             | X Photo Liquid                              |          |
|     |                             | ⊠Image Transfer Screen Mask                 |          |
|     |                             | Conformal Coating Solder Mask               |          |
|     |                             | □Cover Coat                                 |          |
|     |                             | □Other:                                     |          |
| F   | Other Surface Finishes      | ⊠Tin-Lead Fused                             |          |
|     |                             | ☐Immersion Tin                              |          |
|     |                             | X Solder Leveled                            |          |
|     |                             | Roll Soldered                               |          |
|     |                             | Electro-less Solder Fused                   |          |
|     |                             | ☐Solder Bumped Lands<br>☐Solder Paste Fused |          |
|     |                             | X Azole Organic Protective Covering         |          |
|     |                             | ☐Flux Protective Covering                   |          |
|     |                             | ☐Other:                                     |          |
| +   |                             | <b>A</b>                                    | ł        |

## **SECTION 2.2** ELECTRICAL TEST EQUIPMENT

DATE COMPLETED 10/26/2023

This section is intended to provide overview information on the test equipment and testing capability of the manufacturer.

## Site Capability Snapshot (Please Check the column that applies furthest to the right.)

|   | Designators       |                         | Remarks |
|---|-------------------|-------------------------|---------|
| A | Number of Nets    | □<200                   |         |
|   |                   | □200                    |         |
|   |                   | □500                    |         |
|   |                   | □1000                   |         |
|   |                   | □2000                   |         |
|   |                   | □3000                   |         |
|   |                   | □4000                   |         |
|   |                   | □5000                   |         |
|   |                   | X >5000                 |         |
|   |                   | □Other:<br>□<500        |         |
| В | Number of Nodes   |                         |         |
|   |                   | □500                    |         |
|   |                   | □1000                   |         |
|   |                   | □2000                   |         |
|   |                   | □3000                   |         |
|   |                   | □4000                   |         |
|   |                   | □5000                   |         |
|   |                   | □6000                   |         |
|   |                   | X >6000                 |         |
|   | Deale Deied Ditel | □Other:<br>□>1.0 [.040] |         |
| С | Probe Point Pitch |                         |         |
|   |                   | □1.0 [.040]             |         |
|   |                   | □0.8 [.032]<br>         |         |
|   |                   | □0.65 [.025]            |         |
|   |                   | 0.50 [.020]             |         |
|   |                   | 0.40 [.016]             |         |
|   |                   | □0.30 [.012]            |         |
|   |                   | □0.20 [.008]            |         |
|   |                   | ⊠<0.20 [.008]           |         |
|   |                   | □Other:                 |         |
|   |                   |                         |         |

|   | Track % Obraha Dana  |                                    | May 20 |
|---|----------------------|------------------------------------|--------|
| D | Test % Single Pass   | None                               |        |
|   |                      | □<60%                              |        |
|   |                      | □60%                               |        |
|   |                      | □70%                               |        |
|   |                      | □80%                               |        |
|   |                      | □90%                               |        |
|   |                      | □95%                               |        |
|   |                      | <b>□</b> 99%                       |        |
|   |                      | X 100%                             |        |
|   |                      | □Other:                            |        |
| E | Probe Accuracy (DTP) | □>0.2 [.008]                       |        |
|   |                      | □0.2 [.008]                        |        |
|   |                      | □0.15 [.006]                       |        |
|   |                      | □0.125 [.005]                      |        |
|   |                      | □0.1 [.004]                        |        |
|   |                      | □0.075 [.003]                      |        |
|   |                      | X <0.075 [.003]                    |        |
|   |                      | Other:                             |        |
| F | Grid Density         | Single Side Grid (OUTSIDE SERVICE) |        |
|   |                      | Double Sided Grid                  |        |
|   |                      | Double Density Grid                |        |
|   |                      | X Double Density Double Sided      |        |
|   |                      | □Quad Density                      |        |
|   |                      | Double Sided Quad Density          |        |
|   |                      | X Flying Probe (5X)                |        |
|   |                      | □Other:                            |        |
| G | Netlist Capability   | Golden Board                       |        |
|   |                      | X IPC-D-356                        |        |
|   |                      | X Net List Extraction              |        |
|   |                      | X CAD/CAM Net List Compare         |        |
|   |                      | ☐Other:                            |        |
|   |                      |                                    |        |

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|-----|---------------------|----------------------------------------|---------|
| Н   | Test Voltage        | ⊠<20 VDC                               |         |
|     |                     | □20 VDC                                |         |
|     |                     | X 40 VDC                               |         |
|     |                     |                                        |         |
|     |                     |                                        |         |
|     |                     | 100 VDC                                |         |
|     |                     | X 500 VDC (Max capability)             |         |
|     |                     | □1000 VDC                              |         |
|     |                     | ⊠>1000 VDC outside service<br>□ Other: |         |
| J   | Impedance Meas      | X Micro Section                        |         |
|     |                     | X Inboard Circuit                      |         |
|     |                     | X Coupon                               |         |
|     |                     | X Manual TDR                           |         |
|     |                     | ☐Automated TDR                         |         |
|     |                     | Other:                                 |         |
| к   | Impedance Tolerance | None                                   |         |
|     |                     | □>20%                                  |         |
|     |                     | □20%                                   |         |
|     |                     | □15%                                   |         |
|     |                     | X 10%                                  |         |
|     |                     | X 7%                                   |         |
|     |                     | X 5%                                   |         |
|     |                     | □2%                                    |         |
|     |                     | □<2%                                   |         |
|     |                     | Other:                                 |         |

## SECTION 2.3 PRODUCT TYPE

DATE COMPLETED 10/26/2023

## Site Capability Snapshot (Please Check all that apply.)

| Draduat     |              |                                        | Remarks |
|-------------|--------------|----------------------------------------|---------|
| A Product   | Туре         | Rigid Printed Board                    |         |
|             |              | ☐Flex Printed Board                    |         |
|             |              | □Rigid/Flex Board                      |         |
|             |              | 🖾 Rigid Back Plane                     |         |
|             |              | Molded Product                         |         |
|             |              | □Ceramic Printed Board                 |         |
|             |              | ☐Multichip Module                      |         |
|             |              | ⊠ Liminated Multichip Module           |         |
|             |              | Deposited Dielectric Multichip Modules |         |
|             |              | Other:                                 |         |
| B Circuit M | ounting Type | X Single Sided                         |         |
|             |              | X Double Sided                         |         |
|             |              | X Miltilayer                           |         |
|             |              | Single-sided Bonded to Substrate       |         |
|             |              | Double-sided Bonded to Substrate       |         |
|             |              | X Multilayer Bonded to Substrate       |         |
|             |              | Constrained Multilayer                 |         |
|             |              | Distributed Plane Multilayer           |         |
|             |              | ☐Other:                                |         |
| C Via Tech  | nology       | □No-Vias                               |         |
|             |              | X Thru Hole Vias                       |         |
|             |              | X Buried Vias                          |         |
|             |              | X Blind Vias                           |         |
|             |              | X Thru Hole & Blind Vias]              |         |
|             |              | X Thru Hole & Buried Vias              |         |
|             |              | X Thru Hole Buried & Blind Vias        |         |
|             |              | X Buried & Blind Vias                  |         |
|             |              | Other: STACKED VIAS                    |         |

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|-------|------------------------|------------------------------|--------|
| D     | Laminate Material      |                              |        |
|       |                        | □Epoxy Paper                 |        |
|       |                        | X Epoxy Glass                |        |
|       |                        | X Modified Epoxy Composite   |        |
|       |                        | X Polyimide Film & Reinforce |        |
|       |                        | X Cynanate Ester             |        |
|       |                        | X Teflon                     |        |
|       |                        | X Ceramic Glass Types        |        |
|       |                        | X Various Combinations       |        |
|       |                        | X Other: Halogen free        |        |
| E     | Core Material          | No Core                      |        |
|       |                        | □Polymer                     |        |
|       |                        | □Copper                      |        |
|       |                        | Aluminum                     |        |
|       |                        |                              |        |
|       |                        | Copper Invar/Copper          |        |
|       |                        | Copper Moly/Copper           |        |
|       |                        | Other:                       |        |
| F     | Copper Thickness (Oz.) | 1/8 Minimum                  |        |
|       |                        | X 1/4 Minimum                |        |
|       |                        | X 3/8 Minimum                |        |
|       |                        | X 1/2 Nominal                |        |
|       |                        | X 1 Nominal                  |        |
|       |                        | X 2 Nominal                  |        |
|       |                        | X 3-5 Max                    |        |
|       |                        | □6-9 Мах                     |        |
|       |                        | □>10                         |        |
|       |                        | ☐Other:                      |        |
| G     | Construction           | ⊠≤4 Planes                   |        |
|       |                        | X >4 Planes                  |        |
|       |                        | ⊠THK to TOL ≤0.2 mm          |        |
|       |                        | THK to TOL >0.2 mm           |        |
|       |                        | X Bow/Twist ≤1%              |        |
|       |                        | ☐Bow/Twist >1%               |        |
|       |                        | ⊠≤0.3 mm Profile Tolerance   |        |
|       |                        | 0.3 mm Profile Tolerance     |        |
|       |                        | Other:                       |        |
|       |                        |                              |        |

#### IPC-1710A

| IFC- | 1/10A                 |                            | May |
|------|-----------------------|----------------------------|-----|
| Н    | Coatings and Markings | X ≤0.1 mm Mask Clearance   |     |
|      |                       | □>0.1 mm Mask Clearance    |     |
|      |                       | ☐One Side (Legend)         |     |
|      |                       | X Two Side (Legend)        |     |
|      |                       | □None (Legend)             |     |
|      |                       | X UL Material Logo         |     |
|      |                       | X U.L. V <sub>0</sub> Logo |     |
|      |                       | U.L. V <sub>1</sub> Logo   |     |
|      |                       | U.L. V <sub>2</sub> Logo   |     |
| 1    |                       |                            |     |

## May 2004 SECTION 2.4 PRODUCT COMPLEXITY

DATE COMPLETED 10/26/2023

This section is intended to provide overview information on product complexity being fabricated by the manufacturer.

#### (Please check the column that applies farthest to the right)

|   | Designators              |                        | Remarks |
|---|--------------------------|------------------------|---------|
| A | Board Size Diagonal      | □<250 [10.00]          |         |
|   |                          | □250 [10.00]           |         |
|   |                          | □350 [14.00]           |         |
|   |                          | <b>[</b> 450[17.50]    |         |
|   |                          | □550 [21.50]           |         |
|   |                          | □650 [25.50]           |         |
|   |                          | □750 [29.50]           |         |
|   |                          | 850 [33.50]            |         |
|   |                          | ⊠>850 [33.50]          |         |
| В | Total Board Thickness    | □Other:<br>□1,0 [.040] |         |
|   |                          | □1,0 [.040]            |         |
|   |                          | □1,6 [.060]            |         |
|   |                          | <b>[</b> 2,0 [.080]    |         |
|   |                          | <b>[</b> 2,5 [.100]    |         |
|   |                          | □3,5 [.135]            |         |
|   |                          | □5,0 [.200]            |         |
|   |                          | □6,5 [.250]            |         |
|   |                          | X >6,5 [.250]          |         |
|   | Number Conductive Louise | X Other: .325 MAX      |         |
| С | Number Conductive Layers |                        |         |
|   |                          | □5-6<br>□7-8           |         |
|   |                          | □/-8<br>□9-12          |         |
|   |                          | □13-16                 |         |
|   |                          | □17-20                 |         |
|   |                          | □17-20                 |         |
|   |                          | □25-28                 |         |
|   |                          | X >28                  |         |
|   |                          | Other: UP TO 60 LAYERS |         |
|   |                          |                        |         |

| IPC-     | 1710A                          |                           | M | a |
|----------|--------------------------------|---------------------------|---|---|
| D        | Dia Drilled Holes              | □>0,5 [.020]              |   |   |
|          |                                | □0,5 [.020]               |   |   |
|          |                                | □0,4 [.016]               |   |   |
|          |                                | □0,35 [.014]              |   |   |
|          |                                | □0,30 [.012]              |   |   |
|          |                                | □0,25 [.010]              |   |   |
|          |                                | □0,20 [.008]              |   |   |
|          |                                | 0,15 [.006]               |   |   |
|          |                                | □<0,15 [.006]             |   |   |
|          |                                | ⊠Other: .003              |   | _ |
| E        | Total PTH TOL (Max-Min)        |                           |   |   |
|          |                                | 0,250 [.010]              |   |   |
|          |                                | □0,200 [.008]<br>         |   |   |
|          |                                | □0,150 [.006]             |   |   |
|          |                                | □0,125 [.005]             |   |   |
|          |                                | □0,100 [.004]             |   |   |
|          |                                | ⊠0,075 [.003]             |   |   |
|          |                                | □0,050 [.002]             |   |   |
|          |                                | X <0,050 [.002]           |   |   |
|          | Hole Location TOL DTP          | □Other:<br>□>0,50 [.020]  |   | _ |
| F        |                                | □,50 [.020]               |   |   |
|          |                                | □0,40 [.016]              |   |   |
|          |                                |                           |   |   |
|          |                                |                           |   |   |
|          |                                |                           |   |   |
|          |                                |                           |   |   |
|          |                                | □0,15 [.006]<br>          |   |   |
|          |                                | □0,10 [.004]              |   |   |
|          |                                | X <0,10 [.004]            |   |   |
| G        | Internal Layer Clearance (Min) | □Other:<br>□>0,350 [.014] |   | ł |
|          | , ,                            | 0,350 [.014]              |   |   |
|          |                                |                           |   |   |
|          |                                | □0,200 [.008]             |   |   |
|          |                                | □0,150 [.005]             |   | ļ |
|          |                                | 0,125 [.005]              |   |   |
|          |                                | ⊠0,100 [.004]             |   |   |
|          |                                | □0,075 [.003]             |   |   |
|          |                                | □<0,075 [.003]            |   | ļ |
|          |                                | □ (0,070 [.000]           |   |   |
| <u> </u> | 1                              |                           |   | ٦ |

| May 2 |                                         |                           | II |
|-------|-----------------------------------------|---------------------------|----|
| н     | Internal Layer Conductor Width<br>(Min) | □>0,250 [.010]            |    |
|       |                                         | □0,250 [.010]             |    |
|       |                                         | []0,200 [.008]            |    |
|       |                                         | □0,150 [.006]             |    |
|       |                                         | □0,125 [.005]             |    |
|       |                                         | □0,100 [.004]             |    |
|       |                                         | X 0,075 [.003]            |    |
|       |                                         | □0,050 [.002]             |    |
|       |                                         | □<0,050 [.002]            |    |
|       |                                         |                           |    |
| J     | Internal Layer Process<br>Allowance     | □>0,100 [.004]            |    |
|       |                                         | □0,100 [.004]<br>         |    |
|       |                                         | [0,075 [.003]             |    |
|       |                                         | □0,050 [.002]             |    |
|       |                                         | □0,040 [.0015]            |    |
|       |                                         | [0,030 [.0012]            |    |
|       |                                         | □0,025 [.001]             |    |
|       |                                         | □0,020 [.0008]            |    |
|       |                                         | X <0,020 [.0008]          |    |
|       | External Layer Clearance (Min)          | □Other:<br>□>0,350 [.014] |    |
| К     | External Layer Clearance (Mill)         |                           |    |
|       |                                         |                           |    |
|       |                                         |                           |    |
|       |                                         |                           |    |
|       |                                         | □0,150 [.006]<br>         |    |
|       |                                         | 0,125 [.005]              |    |
|       |                                         | 0,100 [.004]              |    |
|       |                                         | ⊠0,075 [.003]             |    |
|       |                                         | ⊠<0,075 [.003]            |    |
| L     | External Layer Conductor                | □Other:<br>□>0,250 [.010] |    |
| L     | Width (Min)                             | □0,250 [.010]             |    |
|       |                                         |                           |    |
|       |                                         | □0,150 [.006]             |    |
|       |                                         | □0,125 [.005]             |    |
|       |                                         |                           |    |
|       |                                         |                           |    |
|       |                                         | X 0,075 [.003]            |    |
|       |                                         |                           |    |
|       |                                         | □<0,050 [.002]<br>        |    |
|       |                                         | Other:                    |    |

| IPC-1 | C-1710A May                         |                  |  |  |  |  |  |  |
|-------|-------------------------------------|------------------|--|--|--|--|--|--|
| М     | External Layer Process<br>Allowance | □>0,100 [.004]   |  |  |  |  |  |  |
|       |                                     | □0,100 [.004]    |  |  |  |  |  |  |
|       |                                     | □0,075 [.003]    |  |  |  |  |  |  |
|       |                                     | []0,050 [.002]   |  |  |  |  |  |  |
|       |                                     | □0,040 [.0015]   |  |  |  |  |  |  |
|       |                                     | □0,030 [.0012]   |  |  |  |  |  |  |
|       |                                     | []0,025 [.001]   |  |  |  |  |  |  |
|       |                                     | □0,020 [[.0008]  |  |  |  |  |  |  |
|       |                                     | X <0,020 [.0008] |  |  |  |  |  |  |
|       |                                     | □Other:          |  |  |  |  |  |  |
| Ν     | Feature Location DTP                | □>0,50 [.020]    |  |  |  |  |  |  |
|       |                                     | □0,50 [.020]     |  |  |  |  |  |  |
|       |                                     | □0,40 [.016]     |  |  |  |  |  |  |
|       |                                     | □0,30 [.012]     |  |  |  |  |  |  |
|       |                                     | □0,25 [.010]     |  |  |  |  |  |  |
|       |                                     | □0,20 [.008]     |  |  |  |  |  |  |
|       |                                     | □0,15 [.006]     |  |  |  |  |  |  |
|       |                                     | □0,10 [.004]     |  |  |  |  |  |  |
|       |                                     | X <0,10 [.004]   |  |  |  |  |  |  |
|       |                                     | □Other:          |  |  |  |  |  |  |

All Dimensions are in millimeters [inches shown in brackets]

## SECTION 2.5 QUALITY DEVELOPMENT

DATE COMPLETED 10/**26/2023** 

This section is intended to provide overview information on the quality systems in place in the manufacturing facility.

## Site Capability Snapshot (Please Check all that apply.)

|   | Designators          |                                                                       | Remarks |
|---|----------------------|-----------------------------------------------------------------------|---------|
| Α | Strategic Plan       | Functional Steering Committee Formed                                  |         |
|   |                      | ☐TQM Plan & Philosophy Established & Published                        |         |
|   |                      | X Documented Quality Progress Review                                  |         |
|   |                      | Implementation & review of Project Team Recommendations               |         |
|   |                      | ☐TQM Communicated throughout organization                             |         |
|   |                      | Controlled New process Start-up                                       |         |
|   |                      | Management Participates in TQM Audits                                 |         |
|   |                      | X Employee Recognition Program                                        |         |
|   |                      | Total TQM Plan/Involvement Customer Training                          |         |
|   |                      | Other:                                                                |         |
| В | Employee Involvement | Certified Training Available                                          |         |
|   |                      | X Training of Employee Base                                           |         |
|   |                      | TQM Team Trained                                                      |         |
|   |                      | ⊠Design of Experiment Training and Use                                |         |
|   |                      | X New Process Implementation Training                                 |         |
|   |                      | □Support Personnel Training                                           |         |
|   |                      | Advanced Statistical Training                                         |         |
|   |                      | Quality Functional Deployment                                         |         |
|   |                      | Ongoing Improvement Program for Employees                             |         |
|   |                      | Other:                                                                |         |
| С | Quality Manual       | Quality Manual Started                                                |         |
|   |                      | Generic Quality Manual for Facility                                   |         |
|   |                      | ☐10% of manufacturing depts. have process specifications              |         |
|   |                      | □25% of manufacturing depts. have process specifications              |         |
|   |                      | ☐50% of manufacturing depts. have process specifications              |         |
|   |                      | □Non-manufacturing Manuals Developed                                  |         |
|   |                      | ☐25% of all departments have quality manuals                          |         |
|   |                      | ☐50% of all departments have quality manuals                          |         |
|   |                      | X All Manufacturing and support depts. have controlled quality manual |         |
|   |                      | Other:                                                                |         |

| IPC- | 1710A                            |                                                    | May 2004 |
|------|----------------------------------|----------------------------------------------------|----------|
| D    | Instructions                     | Work Instructions Started                          |          |
|      |                                  | Quality Instructions Started                       |          |
|      |                                  | □10% Work Instructions Completed                   |          |
|      |                                  | □10% Quality Instructions Completed                |          |
|      |                                  | 25% Work Instructions Competed, Controlled         |          |
|      |                                  | □25% Quality Instructions Completed, Controlled    |          |
|      |                                  | 50% Work Instructions Completed, Controlled        |          |
|      |                                  | ☐50% Quality Instructions Completed, Controlled    |          |
|      |                                  | X Quality and work Instruct. Completed, Controlled |          |
|      |                                  | Other:                                             |          |
| E    | SPC Implementation IPC-<br>PC-90 |                                                    |          |
|      |                                  |                                                    |          |
|      |                                  | X Process Data Collected & Analyzed                |          |
|      |                                  | ☐All Employees Trained                             |          |
|      |                                  | First Process Stable & Capable                     |          |
|      |                                  | Several Major Processes Stable & Capable           |          |
|      |                                  | Continued Improvement of Stable Processes          |          |
|      |                                  | Additional Mfg Processes under Control             |          |
|      |                                  | All Processes Under Control                        |          |
|      |                                  |                                                    |          |
| F    | Supplier Programs/Controls       | Supplier Rating Program                            |          |
|      |                                  | Monthly Analysis Program                           |          |
|      |                                  | Key Problems Identified                            |          |
|      |                                  | X Supplier Reviews Performance Data provided       |          |
|      |                                  | TQM Acceptance by suppliers                        |          |
|      |                                  | □10% of Suppliers Using SPC                        |          |
|      |                                  | □25% of Suppliers Using SPC                        |          |
|      |                                  | □50% of Suppliers Using SPC                        |          |
|      |                                  | ☐All Key Suppliers using Certified parts program   |          |
| G    | Third Party IPC-QS-95            | □Other:<br>□Instrument Controls in Place           |          |
| 0    |                                  | ☐Measurement System in Control IPC-PC-90           |          |
|      |                                  | □Document Controls in Place                        |          |
|      |                                  | ☐Reduced Lot Sampling                              |          |
|      |                                  | 10% of Processes Under Audit Control               |          |
| 1    |                                  | 50% or Greater of Processes Under Audit Control    |          |
| 1    |                                  | □ISO-9003 Certified                                |          |
|      |                                  | ISO-9002 Certified                                 |          |
|      |                                  | SO-9002 Certified<br>⊠ISO-9001                     |          |
|      |                                  |                                                    |          |
| 1    |                                  | Other:                                             |          |

L

## SECTION 3 EQUIPMENT PROFILE (Pre-Site Audit)

DATE COMPLETED 10/26/2023

\* Examples of equipment limitations include: min/max board size & min/max working area

| 3.1 PHOTOTOOL CAPABILITY                                                              | YES | NO | EQUIPMENT       | QTY | EQUIPMENT LIMITS |
|---------------------------------------------------------------------------------------|-----|----|-----------------|-----|------------------|
| A) AOI of phototool                                                                   |     |    |                 |     |                  |
| B) AOI CAD reference (CAM)                                                            | Х   |    |                 |     |                  |
| C) Photoplotting                                                                      | Х   |    | Orbotech 7008   |     |                  |
| D) Photo reductions                                                                   |     | X  |                 |     |                  |
| E) Film scan and conversion                                                           |     |    | Outside service |     |                  |
| F) Film processing<br>☐ air-dried ☐ force-dried<br>X processed in automatic processor |     |    |                 |     |                  |
| G) Media types<br>X silver halide film  ☐ glass<br>☐ diazo                            |     |    |                 |     |                  |

| 3.2 DRILLING EQUIPMENT      | YES | NO | EQUIPMENT | QTY | EQUIPMENT LIMITS |
|-----------------------------|-----|----|-----------|-----|------------------|
| A) Manual                   |     |    |           |     |                  |
| B) Optical (single spindle) | X   |    |           |     |                  |
| C) N.C. drill               | Х   |    |           |     |                  |

| 3.3 ROUTING EQUIPMENT       | YES | NO | EQUIPMENT | QTY | EQUIPMENT LIMITS |
|-----------------------------|-----|----|-----------|-----|------------------|
| A) Edge beveler             | X   |    |           |     |                  |
| B) Hand router (pin router) |     |    |           |     |                  |
| C) N.C. router              | X   |    |           |     |                  |
| D) N.C. driller/router      | Х   |    |           |     |                  |
| E) Scoring (profile)        | Х   |    | NC Router |     |                  |
| F) Scoring (straight line)  | Х   |    |           |     |                  |

#### IPC-1710A

| 3.4 MECHANICAL EQUIPMENT | YES | NO | EQUIPMENT | QTY | EQUIPMENT LIMITS |
|--------------------------|-----|----|-----------|-----|------------------|
| A) Punch press           |     |    |           |     |                  |
| B) Shear                 |     |    |           |     |                  |
| C) Milling machine       | X   |    | NC Router |     |                  |

| 3.5 HOLE PREPARATION (DESMEAR) | YES | NO | EQUIPMENT | QTY | EQUIPMENT LIMITS |
|--------------------------------|-----|----|-----------|-----|------------------|
| A) Permagnate                  | X   |    |           |     |                  |
| B) Plasma                      | X   |    |           |     |                  |
| C) Mechanical                  |     |    |           |     |                  |
| D) Etchback                    |     |    |           |     |                  |

| 3.6 PRIMARY IMAGE APPLICATION | YES | NO | EQUIPMENT            | QTY | EQUIPMENT LIMITS |
|-------------------------------|-----|----|----------------------|-----|------------------|
| A) Dry film                   | X   |    | Laser direct Imaging |     |                  |
| B) Hand screening             |     |    |                      |     |                  |
| C) Machine screening          |     |    |                      |     |                  |
| D) Wet film                   |     |    |                      |     |                  |
| E) Liquid photoimageable      |     |    |                      |     |                  |

| 3.7 TYPE OF TREATMENT FOR<br>MULTILAYER INNERLAYERS | YES | NO | EQUIPMENT                    | QTY | EQUIPMENT LIMITS |
|-----------------------------------------------------|-----|----|------------------------------|-----|------------------|
| A) Black oxide                                      |     |    |                              |     |                  |
| B) Red oxide                                        |     |    |                              |     |                  |
| C) Copper scrub                                     |     |    |                              |     |                  |
| D) Durabond                                         |     |    |                              |     |                  |
| E) Other                                            | Х   |    | Cobra Bond Oxide Replacement |     |                  |

| 3.8 | LAMINATION            | YES | NO | MATERIAL | QTY | APPLICATION TECHNIQUE |
|-----|-----------------------|-----|----|----------|-----|-----------------------|
|     | A) High pressure      |     |    |          |     |                       |
|     | B) High temperature   |     |    |          |     |                       |
|     | C) Vacuum             | X   |    |          |     |                       |
| ļ   | D) Vacuum assist      | X   |    |          |     |                       |
|     | E) Foil heat assist   |     |    |          |     |                       |
|     | F) Separate cool-down | X   |    |          |     |                       |

| 3.9 ELECTROLESS COPPER PLATING              | YES | NO | EQUIPMENT | QTY | EQUIPMENT LIMITS |
|---------------------------------------------|-----|----|-----------|-----|------------------|
| A) Fully additive application               |     |    |           |     |                  |
| B) Electroless deposition<br>(semiadditive) |     |    |           |     |                  |
| C) Through-hole and via                     | X   |    |           |     |                  |

| 3.10 COPPER ELECTROPLATING | YES | NO | EQUIPMENT | QTY | EQUIPMENT LIMITS |
|----------------------------|-----|----|-----------|-----|------------------|
| A) Copper sulfate          | X   |    |           |     |                  |
| B) Pyrophosphate           |     |    |           |     |                  |
| C) Copper fluoborate       |     |    |           |     |                  |
| D) Other                   |     |    |           |     |                  |

| 3.11 | TIN/ | LEAD SURFACE<br>PLATINGS/COATINGS          | YES | NO | EQUIPMENT                                    | QTY | EQUIPMENT LIMITS |
|------|------|--------------------------------------------|-----|----|----------------------------------------------|-----|------------------|
|      | A)   | Tin/lead electroplated                     |     |    | Installing as part of automated plating line |     |                  |
|      | B)   | Immersion tin or tin/lead<br>(electroless) |     |    |                                              |     |                  |
|      | C)   | Hot air solder leveled (HASL)              | Х   |    |                                              |     |                  |

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| II C 1/1011 |                           |     |             |           |     | 114 2001         |
|-------------|---------------------------|-----|-------------|-----------|-----|------------------|
| 3.12 FUSING | PROCESSES                 | YES | NO          | EQUIPMENT | QTY | EQUIPMENT LIMITS |
| A) I.R      | R. reflow                 |     |             |           |     |                  |
| B) Ho       | ot oil reflow             |     | $\boxtimes$ |           |     |                  |
| C) Ho       | orizontal (hot air level) |     |             |           |     |                  |
| D) Ve       | ertical (hot air level)   |     | $\boxtimes$ |           |     |                  |

| 3.13 NICKEL SURFACE PLATING | YES | NO | EQUIPMENT | QTY | EQUIPMENT LIMITS |
|-----------------------------|-----|----|-----------|-----|------------------|
| A) Electroless nickel       | X   |    |           |     |                  |
| B) Electroplated nickel     | X   |    |           |     |                  |

| 3.14 GOLD SURFACE PLATING | YES | NO | EQUIPMENT | QTY | EQUIPMENT LIMITS |
|---------------------------|-----|----|-----------|-----|------------------|
| A) Electroless gold       | X   |    |           |     |                  |
| B) Electroplated gold     | Х   |    |           |     |                  |

| 3.15 PALLADIUM SURFACE PLATING          | YES | NO | EQUIPMENT | QTY | EQUIPMENT LIMITS |
|-----------------------------------------|-----|----|-----------|-----|------------------|
| A) Electroless palladium<br>(immersion) |     |    |           |     |                  |
| B) Electroplated palladium              |     |    |           |     |                  |

| 3.16 \$ | SOLDERMASK                     | YES | NO          | EQUIPMENT | QTY | EQUIPMENT LIMITS |
|---------|--------------------------------|-----|-------------|-----------|-----|------------------|
| l A     | A) Screened deposited image    | Х   |             |           |     |                  |
| E       | 3) Dry film photoimageable     |     | $\boxtimes$ |           |     |                  |
| (       | C) Liquid photoimageable       | Х   |             |           |     |                  |
| [       | D) Dry film/liquid combination |     | $\boxtimes$ |           |     |                  |

| 3.17 ORGANIC SURFACE PROTECTION | YES | NO | EQUIPMENT | QTY | EQUIPMENT LIMITS |
|---------------------------------|-----|----|-----------|-----|------------------|
| A) Benzotriazole                |     |    |           |     |                  |
| B) Imidazole                    |     |    |           |     |                  |
| C) Benzimidazole                | Х   |    |           |     |                  |

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| 111ay 2001 |                              |     |    |           |     | n e i / i off    |
|------------|------------------------------|-----|----|-----------|-----|------------------|
| 3.18 M     | ICROSECTION CAPABILITY       | YES | NO | EQUIPMENT | QTY | EQUIPMENT LIMITS |
| A          | ) Manual                     | Х   |    |           |     |                  |
| B          | ) Single cavity automated    |     |    |           |     |                  |
| C          | ) Multiple cavity automated  |     |    |           |     |                  |
| D          | ) Plating thickness analysis | Х   |    |           |     |                  |

| 3.19 CHEMICAL ANALYSIS     | YES | NO | EQUIPMENT | QTY | EQUIPMENT LIMITS |
|----------------------------|-----|----|-----------|-----|------------------|
| A) Etching chemistry       | X   |    |           |     |                  |
| B) Plating chemistry       | X   |    |           |     |                  |
| C) Effluent (PPM) analysis | X   |    |           |     |                  |

| 3.20 | ELECTRICAL TEST EQUIPMENT | YES | NO | EQUIPMENT | QTY | EQUIPMENT LIMITS |
|------|---------------------------|-----|----|-----------|-----|------------------|
|      | A) Continuity and shorts  | X   |    |           |     |                  |
|      | B) Fixture development    | Х   |    |           |     |                  |
|      | C) Flying probe test      | Х   |    |           |     |                  |
|      | D) Impedance control      | Х   |    |           |     |                  |

## **MASTER EQUIPMENT LISTING** FORM MQP 10

May 200<u>4</u>

DATE COMPLETED 10/26/2023

## See our web site for current list

Please complete a Master Equipment List. You may use your own form or the MQP Form 10.

| IDENTIFICATION | EQUIPMENT<br>NAME/DESCRIPTION | MANUFACTURER<br>TYPE/MODEL | EQUIPMENT LIMITS | ACCURACY | CALIBRATION<br>FREQUENCY | REMARKS |
|----------------|-------------------------------|----------------------------|------------------|----------|--------------------------|---------|
|                |                               |                            |                  |          |                          |         |
|                |                               |                            |                  |          |                          |         |
|                |                               |                            |                  |          |                          |         |
|                |                               |                            |                  |          |                          |         |
|                |                               |                            |                  |          |                          |         |
|                |                               |                            |                  |          |                          |         |
|                |                               |                            |                  |          |                          |         |
|                |                               |                            |                  |          |                          |         |
|                |                               |                            |                  |          |                          |         |
|                |                               |                            |                  |          |                          |         |

## **SECTION 4** TECHNOLOGY PROFILE SPECIFICS

DATE COMPLETED 10/23/2023

#### 4.1 ADMINISTRATION

| 4.1 | I.1 CAPACITY PROFILE                                               | EST % | COMMENTS                           |
|-----|--------------------------------------------------------------------|-------|------------------------------------|
| A)  | Total annual capacity in square meters<br>(surface area) per month |       | (36864 ft <sup>2</sup> ) per month |
| B)  | Presently running at% of capacity                                  | 75%   |                                    |

| 4.1.2 PE | RCENTAGE OF DOLLAR VOLUME        | EST % | COMMENTS IN THE SAME SAME SAME COMMENTS |
|----------|----------------------------------|-------|-----------------------------------------|
| (A)      | Single sided (rigid)             | 5%    |                                         |
| B)       | Double sided (rigid)             | 10%   |                                         |
| C        | Multilayer (rigid)               | 85%   |                                         |
| D        | Single side (unreinforced-flex)  | 0     |                                         |
| E)       | Double sided (unreinforced-flex) | 0     |                                         |
| F)       | Multilayer (unreinforced-flex)   | 0     |                                         |
| G        | ) Multilayer (rigid/flex)        | 0     |                                         |

| 4.1.3 PANEL PRODUCTION PROFILE        | UNITS PER MONTH |
|---------------------------------------|-----------------|
| A) Size of a production lot in panels |                 |
| 1) Normal                             | 25 Panels       |
| 2) Smallest                           | 3 Panels        |
| B) Number of panels per month         |                 |
| 1) High Production                    | >400 panels     |
| 2) Medium Production                  | 400 Panels      |
| 3) Low Production                     | 100 Panels      |
| 3) Short run                          | 25 Panels       |
| 4) Prototype                          | 3 Panels        |

|       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | May 2004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |  |  |  |
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| Chec  | k for lea                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | adtimes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |  |  |  |
| Check | Check for leadtimes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |  |  |  |
| 3 Wee | eks                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |  |  |  |
| 2 Wee | eks                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |  |  |  |
| 1 Wee | ek –                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |  |  |  |
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| 15%   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |  |  |  |
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| 100%  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |  |  |  |
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| 70%   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |  |  |  |
| 10%   | 10%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |  |  |  |
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| 20%   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |  |  |  |
| YES   | NO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | COMMENTS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |  |  |  |
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|       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |  |  |  |
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|       | Check 3 Wee | 3 Weeks         2 Weeks         1 Week         Both         20%         5%         15%         100%         70%         100%         20%         20%         100%         0         100%         0         100%         0         100%         0         100%         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0 |  |  |  |  |

| 2)Quality standards     | X |  |
|-------------------------|---|--|
| 3)Equipment calibration | Х |  |

| 4.1.5 | CUS       | TOMER INTERFACE PROFILE                                                | YES | NO        | COMMENTS    |
|-------|-----------|------------------------------------------------------------------------|-----|-----------|-------------|
|       | A)        | Modem capability                                                       | X   |           |             |
|       | B)        | Baud rate                                                              |     |           |             |
|       | C)        | Data verification technique                                            | X   |           |             |
|       | D)        | Engineering change order<br>process                                    | X   |           |             |
|       | E)        | Job status reporting to customers                                      |     |           | As required |
|       |           |                                                                        |     |           |             |
|       |           |                                                                        |     |           |             |
| 4.1.6 | OTH       | IER CAPABILITIES                                                       | YES | NO        | COMMENTS    |
| 4.1.6 | OTH<br>A) | IER CAPABILITIES<br>Facility research and<br>development               | YES | <b>NO</b> | COMMENTS    |
| 4.1.6 | -         | Facility research and                                                  |     | -         | COMMENTS    |
| 4.1.6 | A)        | Facility research and<br>development<br>(Automated) On-line shop floor |     |           | COMMENTS    |

#### IPC-1710A <u>4.2</u> PROCESS ORIENTATION

| 4.2.1 | LAMINATE MATERIAL                      | EST % |                           | COMMENTS       |
|-------|----------------------------------------|-------|---------------------------|----------------|
|       | A) Most commonly used laminates        |       | Brand name FR4 Isola      | Type FR4 370   |
|       | (G10, FR4, etc.)                       |       | Brand name Isola          | Type 408HR     |
|       |                                        |       | Brand name Nelco          | Туре 4000-13   |
|       |                                        |       | Brand name Rogers         | Type 4000      |
|       |                                        |       | Brand Name Arlon          | Type 25N & 85N |
|       | B) Other laminate material             |       |                           |                |
|       | 1) Planar resistor layers              | x     | UL approved               |                |
|       | ,                                      |       | Currently being evaluated |                |
|       | 2) BT epoxy                            |       | UL approved               |                |
|       | ,                                      |       |                           |                |
|       | 3) Kevlar                              |       | UL approved               |                |
|       |                                        |       |                           |                |
|       | 4) Teflon                              | X     | UL approved 🗌             |                |
|       | E) Delvimide                           | x     |                           |                |
|       | 5) Polyimide                           |       | UL approved 🗌             |                |
|       | 6) Cyanate ester                       | X     | UL approved               |                |
|       | 0) Oyanale ester                       |       |                           |                |
|       | 7) Other                               |       | UL approved               |                |
|       |                                        |       |                           |                |
|       | C) Specification to which laminate is  |       | MIL-P-13949 is obsolete   |                |
|       | purchased (check all that apply)       |       |                           |                |
|       | MIL-P-13949 IPC-4204                   |       |                           |                |
|       | ⊠IPC-4101 ⊠UL Approved                 |       |                           |                |
|       | IPC-4103 Other                         |       |                           |                |
|       | <b>IPC-4202</b>                        |       |                           |                |
|       | <b>IPC-4203</b>                        |       |                           |                |
|       | D) Laminate storage                    |       |                           |                |
|       | Uncontrolled Laminate cores            |       |                           |                |
|       | X Humidity controlled (Prepregs)       |       |                           |                |
|       | X Temperature controlled (Prepregs)    |       |                           |                |
|       | Dry box                                |       |                           |                |
|       | JIT inventory                          |       |                           |                |
|       | E) Panel size configurations in X, Y   |       |                           |                |
|       | dimesions                              |       |                           |                |
|       | maximum  X <u>24</u> Y <u>30</u> in    |       |                           |                |
|       | <br>minimum X <u>16</u> Y <u>18</u> in |       |                           |                |
|       | other X <u>18</u> Y <u>24</u> in       |       |                           |                |

| 4.2.2 P | ROCESS PRECISION SPECIFICS                                              | YES | NO | VALUE | COMMENTS                                |
|---------|-------------------------------------------------------------------------|-----|----|-------|-----------------------------------------|
| Α       | <ul> <li>Maximum printed board<br/>thickness built in volume</li> </ul> |     |    |       |                                         |
|         | 1) Single sided                                                         | X   |    | .125  |                                         |
|         | 2) Double sided                                                         | X   |    | .125  |                                         |
|         | 3) Multilayer                                                           | X   |    | .125  |                                         |
|         | 4) Rigid flex                                                           |     |    | N/A   |                                         |
| E       | <ul> <li>Printed board electrical<br/>performance capability</li> </ul> |     |    |       |                                         |
|         | 1) Impedance control                                                    | X   |    |       |                                         |
|         | 2) Capacitance control                                                  |     |    |       |                                         |
|         | 3) Microstrip boards                                                    |     |    |       |                                         |
| C       | :) Tooling system description                                           |     |    |       | MultiLine 8 hole system, 4 slot 4 round |
|         | <ol> <li>Same holes in panels used<br/>for all processes</li> </ol>     |     | x  |       |                                         |
|         | 2) Optical registration                                                 | X   |    |       | Post-Etch Punch                         |
|         | 3) Other                                                                |     |    |       | LDI (Laser Direct Imaging)              |

| 4.2.3 OTHER PROCESS ORIENTATION<br>SPECIFICS | YES       | NO | SYSTEM | COMMENTS |
|----------------------------------------------|-----------|----|--------|----------|
| A) Solder mask over bare copper              | Х         |    |        |          |
| B) Plating/coating information               |           |    |        |          |
| 1) Tin/lead reflow                           |           |    |        |          |
| 2) Hot air leveling                          | X         |    |        |          |
| 3) Azole organic                             | $\square$ |    |        |          |
| 4) Conductive                                |           |    |        |          |
| C) Hole formation                            |           |    |        |          |
| 1) Hole cleaning                             |           |    |        |          |
| 2) Hole cleanliness verified                 | Х         |    |        |          |

## 4.3 PRODUCT DESCRIPTION

\*CONSISTENCY IMPLIES YIELDS IN EXCESS OF 80%

| 4.3.1. | THROUGH HOLE INSERTION                                                                                                                                                                                                                                                                     | EST % | SIZE (MM) - +/- TOL | COMMENTS      |
|--------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|---------------------|---------------|
|        | A) Smallest conductor width and tolerance produced with consistency                                                                                                                                                                                                                        |       |                     |               |
|        | 1) Outer layers (print and etch)                                                                                                                                                                                                                                                           |       | Size mm             | .004          |
|        |                                                                                                                                                                                                                                                                                            |       | Tol ±mm             | +/0005        |
|        | 2) Inner layers (print and etch)                                                                                                                                                                                                                                                           |       | Size mm             | .004          |
|        |                                                                                                                                                                                                                                                                                            |       | Tol ±mm             | +/0005        |
|        | 3) Outer layers (plated)                                                                                                                                                                                                                                                                   |       | Size mm             | .004          |
|        |                                                                                                                                                                                                                                                                                            |       | Tol ±mm             | +/0005        |
|        | 4) Inner layers (plated)                                                                                                                                                                                                                                                                   |       | Size mm             | .004          |
|        |                                                                                                                                                                                                                                                                                            |       | Tol ±mm             | +/0005        |
|        | 5) Outer layers (additive plating)                                                                                                                                                                                                                                                         |       | Size mm             | N/A           |
|        | 6) Innor lovoro (additiva plating)                                                                                                                                                                                                                                                         |       | Tol ±mm             |               |
|        | 6) Inner layers (additive plating)                                                                                                                                                                                                                                                         |       | Size mm<br>Tol ±mm  | N/A           |
|        | B) Smallest plated-through hole (PTH)                                                                                                                                                                                                                                                      |       |                     | .0079         |
|        | and tolerance consistently produced                                                                                                                                                                                                                                                        |       |                     | +/003         |
|        | in 1.5mm thickness material or                                                                                                                                                                                                                                                             |       |                     |               |
|        | multilayer board                                                                                                                                                                                                                                                                           |       | Size mart           | 006           |
|        | 1) Minimum PTH diameter                                                                                                                                                                                                                                                                    |       | Size mm<br>Tol ±mm  | .006<br>006   |
|        | 2) Largest panel where this hole can                                                                                                                                                                                                                                                       |       | Size mm             | 18x24         |
|        | be controlled (across diagonal)                                                                                                                                                                                                                                                            |       | Tol ±mm             |               |
|        | C) Largest hole size that can be drilled<br>and plated through in a 1.25mm<br>diameter land while maintaining an<br>annular ring of 0.125mm in<br>large/small boards                                                                                                                       |       |                     | .035"         |
|        | <ol> <li>Largest board size (across<br/>diagonal)</li> </ol>                                                                                                                                                                                                                               |       | Size mm             | 34.05 (22x26) |
|        | 2) Largest hole diameter                                                                                                                                                                                                                                                                   |       | Size mm             | .277"         |
|        | <ol> <li>Smallest board size (across<br/>diagonal)</li> </ol>                                                                                                                                                                                                                              |       | Size mm             | .5x.5         |
|        | 4) Largest hole diameter                                                                                                                                                                                                                                                                   |       | Size mm             | .062"         |
|        | D)         Surface mount land pattern pitch<br>(check all that apply)           X         1.27mm [.050]         X         0.63mm [.025]           X         0.5mm [.020]         X         0.4mm [.016]           X         0.3mm [.012]         ⊠0.25mm [.010]           □Other         . |       |                     |               |

| _ |             |                                                                                               |             |       |                       |                        |                   |
|---|-------------|-----------------------------------------------------------------------------------------------|-------------|-------|-----------------------|------------------------|-------------------|
|   | E)          | Solder mask dam between lands (check all that apply)                                          |             |       |                       |                        |                   |
|   | Х           | 1.27mm [.050] X 0.63mm [.025]                                                                 |             |       |                       |                        |                   |
|   | Х           | 0.5mm [.020] X 0.4mm [.016]                                                                   |             |       |                       |                        |                   |
|   | Х           | 0.3mm [.012] X 0.25mm [.010]                                                                  |             |       |                       |                        |                   |
|   | $\boxtimes$ | Other <u>&lt;.010"</u> .                                                                      |             |       |                       |                        |                   |
|   | F)          | Flatness tolerance (bow & twist) after<br>reflow or solder coating<br>11.5% 1.0% X 0.5% Other | ər          |       |                       |                        |                   |
| T | 4.3.2 PRO   | DUCT QUALITATIVE AND<br>QUANTITATIVE INFORMATION                                              | YES         | NO    | QUANTITY OF<br>PANELS | NUMBER or<br>DIMENSION |                   |
| Γ | A)          | Multilayer layer count                                                                        |             |       |                       |                        |                   |
|   |             | <ol> <li>Maximum layers fabricated in<br/>volume (Maximum Lot)</li> </ol>                     | 18<br>Layer |       | 400                   |                        |                   |
|   |             | <ol> <li>Maximum layers fabricated in<br/>prototype (Minimum Lot)</li> </ol>                  | 60 L        | ayers | 3                     |                        |                   |
|   | B)          | Buried vias produced consistently in volume                                                   | Х           |       |                       |                        |                   |
|   |             | 1) Size                                                                                       | .008"       |       |                       |                        |                   |
| Γ |             | 2) Number of layers                                                                           | 20+         |       |                       |                        |                   |
|   | B)          | Blind vias produced consistently in volume                                                    | х           |       |                       |                        |                   |
|   |             | 1) Size                                                                                       | >3 mil      |       |                       |                        |                   |
|   |             | 2) Number of layers                                                                           | 20+         |       |                       |                        |                   |
|   |             | 1) Controlled depth drilling                                                                  | Х           |       |                       |                        |                   |
|   |             | 2) Total number of layers                                                                     |             |       |                       |                        | L3 for blind vias |
|   |             |                                                                                               |             |       |                       |                        |                   |

### 4.4. TESTING CAPABILITY

| 4.4.1 TEST AND TEST EQUIPMENT<br>CAPABILITY                                                                                                                                                 | YES         | NO | COMMENTS            |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|----|---------------------|
| <ul> <li>A) SMT centerline pitch that can be electrically tested</li> <li>X 0.63mm [.025] X 0.5mm [.020]</li> <li>X 0.4mm [.016] X 0.3mm [.012]</li> <li>X 0.25mm [.010] □ Other</li> </ul> |             |    | Flying Probes       |
| <ul> <li>B) Double sided simultaneous<br/>electrical testing</li> </ul>                                                                                                                     | Х           |    | Outside Service     |
| 1) Equipment type                                                                                                                                                                           |             |    | Everett Charles ATG |
| 2) X-ray fluorescence inspection<br>equipment                                                                                                                                               | X           |    |                     |
| 3) TDR equipment                                                                                                                                                                            | Х           |    |                     |
| 4) Hi-pot test equipment                                                                                                                                                                    | Х           |    | In "Flying Probe"   |
| 5) Four-wire kelvin tester                                                                                                                                                                  |             |    |                     |
| 6) Capacitance meter                                                                                                                                                                        | $\square$   |    |                     |
| 7) Cleanliness testing                                                                                                                                                                      | $\boxtimes$ |    | Ionic Testing       |

| 4.4.2 | AUTOMATED OPTICAL INSPECTION<br>USAGE | EST % | COMMENTS              |
|-------|---------------------------------------|-------|-----------------------|
|       | A) Before etching                     | 0     |                       |
|       | B) After etching                      | Yes   | Conductors below .006 |
|       | C) Internal layers                    | 100%  | Signal Layers         |
|       | D) Final inspection                   | NO    |                       |

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| E) | Other                                                      | YES | PREMASK         |
|----|------------------------------------------------------------|-----|-----------------|
| F) | Conductor/clearance normally<br>inspected by AOI equipment |     |                 |
|    | 1) 🔲 0.05mm [.002]                                         |     |                 |
|    | 2) X 0.0510mm [.002004]                                    | 100 |                 |
|    | 3) X >.10mm [.004]                                         | 100 |                 |
|    | 4) 🖾 Planes                                                | 100 | Internal Planes |
| G) | CAD download to AOI                                        | Yes |                 |

## SECTION 5 QUALITY PROFILE

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DATE COMPLETED 10/23/2023

| GENERAL INFORMATION |                |  |
|---------------------|----------------|--|
| COMPANY NAME        |                |  |
| Gorilla Circuits    |                |  |
| CONTACT             |                |  |
| Nellie Gutierrez    |                |  |
| TELEPHONE NUMBER    | FAX NUMBER     |  |
| (408) 294-9897 x137 | (408) 297-1540 |  |

This section of the Manufacturer's Qualification Profile is intended to describe the Total Quality Management (TQM) activity in place of being implemented at the manufacturing facility identified in the site description of this MQP.

To ease in the task of identifying the TQM program being planned or underway at the manufacturing site, the activities have been divided into twenty sections which when completed, provide the total picture of the posture toward managing quality issues. Each section contains a number of questions with regard to the topic under review.

It is not the intent to have the questions be all encompassing, nor is every question applicable to all manufacturers. However, identification of the status, related to each questions, when considered as a whole will convey an impression of the progress that the company has achieved in adopting the principles of total quality management.

The twenty sections, in order of the occurrence are:

- 5.1 General Quality Programs
- 5.2 New Products/Technical Services
- 5.3 Customer Satisfaction
- 5.4 Computer Integrated Manufacturing
- 5.5 Process Documentation
- 5.6 Quality Records
- 5.7 Skill, Training & Certification
- 5.8 Subcontractor Control
- 5.9 Calibration Control
- 5.10 Internal Audits

- 5.11 Statistical Process Control
- 5.12 Problem Solving
- 5.13 In-Process Control
- 5.14 Receiving Inspection
- 5.15 Material Handling
- 5.16 Non-Conforming Material Control
- 5.17 Inspection and Test Plan
- 5.18 Product Inspection/Final Audit
- 5.19 Tooling Inspection, Handling, & Storage
- 5.20 Corrective Action

Each section provides a status report related to each question. The question may not be applicable, no activity has started as yet, or the company may have developed an approach to the issues raised by the questions. An (X) is indicated in the appropriate column. If deployment/implementation has started, the status is reported as percent deployment; this is indicated in column 4. The percentage number closely approximates the status of deployment. If deployment exists, the percentage results that have been achieved is indicated in column 5. Results are based on expected goals. Not providing percent information in either the deployment or results column implies a lack of activity in the particular area.

The quality descriptions requested are completed on the following pages by checking (X) the appropriate column to reflect the status of the manufacturing facility TQM program. Additional information may be provided as comments shown below, or on individual sections, or additional sheets as necessary.

# 

|     | 5.1 GENERAL QUALITY PROGRAMS                                                                                                                                                     |                   | ţ              | STATUS                | \$                  |                    |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|
|     | DESCRIPTION OF PROGRAM                                                                                                                                                           | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |
| 1.  | Are quality objectives and responsibilities clearly stated, widely distributed and understood through the company?                                                               |                   |                |                       | 100                 |                    |
| 2.  | Is there a quality function or well defined organization which provides customer advocate guidance to the total organization and is this position fully supported by management? |                   |                |                       | 100                 |                    |
| 3.  | Does a quality measurement system exist with clearly defined metrics and is it utilized as a management tool?                                                                    |                   |                |                       | 100                 |                    |
| 4.  | Are work instructions approved and controlled; and are they under revision control?                                                                                              |                   |                |                       | 100                 |                    |
| 5.  | Are the quality procedures and policies current and available at the point of application; and are they under revision control?                                                  |                   |                |                       | 100                 |                    |
| 6.  | Are benchmark and customer satisfaction studies done to determine best in class for all products, services, and administrative functions; and are quality goals set?             |                   |                |                       | 100                 |                    |
| 7.  | Are Statistical Process Control (SPC) principles understood by all levels of management?                                                                                         |                   |                |                       | 100                 |                    |
| 8.  | Are there programs with sufficient resources assigned to support corrective actions and prevention?                                                                              |                   |                |                       | 100                 |                    |
| 9.  | Does management solicit and accept feedback from the work force?                                                                                                                 |                   |                |                       | 100                 |                    |
| 10. | Is there management support of ongoing training (including quality training), and is it documented by an organizational training plan?                                           |                   |                |                       | 100                 |                    |
| 11. | Are there regular management reviews of elements of the quality improvement process, including feedback for corrective action, and are the results acted upon?                   |                   |                |                       | 100                 |                    |
| 12. | Are the quality and reliability goals aggressive relative to customer expectations and targeted at continuous improvement?                                                       |                   |                |                       | 100                 |                    |
| 13. | Are the people who are responsible for administering the quality assurance function technically informed?                                                                        |                   |                |                       | 100                 |                    |
| 14. | Does Management have a "defect prevention" attitude to achieve continuous improvement?                                                                                           |                   |                |                       | 100                 |                    |

## 5.2 NEW PRODUCTS/TECHNICAL SERVICES

#### STATUS

|    | DESCRIPTION OF PROGRAM                                                                                                                                                        | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |
|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|
| 1. | Do new product/technology/service development policies and procedures exist, and do they result in clearly defined project plans with appropriate measureables and approvals? |                   |                |                       | 100                 |                    |
| 2. | Is quantitative benchmarking used to evaluate all new products/technologies/services in<br>comparison to best-in-class offerings?                                             |                   |                | x                     | 100                 |                    |
| 3. | Does a roadmap exist to ensure continued development of leading edge, best-in-class products/technology/services?                                                             |                   |                | x                     | 80                  |                    |
| 4. | Is the capability of each operation which controls critical-to-function characteristics for new products, fully certified?                                                    |                   |                | x                     | 100                 |                    |
| 5. | Are statistical tools used in the development of robust (high yield) new processes, products, and services?                                                                   |                   |                | x                     | 85                  |                    |
| 6. | When new product/technology/service requires a new process, is it developed jointly and<br>concurrently with the customer and/or suppliers?                                   |                   |                | x                     | 100                 |                    |
| 7. | Are design reviews conducted on a scheduled basis which properly address the process capability indices of critical-to-function and product/service characteristics?          |                   |                | x                     | 95                  |                    |
| 8. | Is the new product/technology/service, as produced by the process, verified to meet all customer satisfaction requirements?                                                   |                   |                | х                     | 100                 |                    |

#### COMMENTS

|     | 5.3 CUSTOMER SATISFACTION                                                                                                                                                    |                   | Ś              | STATUS                | \$                  |                    |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|
|     | DESCRIPTION OF PROGRAM                                                                                                                                                       | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |
| 1.  | Is there a measurement system in place to assess the customer's perception of complete performance?                                                                          |                   |                |                       | 100                 |                    |
| 2.  | Is an independent (unbiased) customer survey routinely conducted?                                                                                                            |                   |                |                       | 100                 |                    |
| 3.  | Is there an internal measurement system within the organization which correlates to the level of customer satisfaction?                                                      |                   |                |                       | 100                 |                    |
| 4.  | Are there specific goals for achieving Total Customer Satisfaction, both internal and external?                                                                              |                   |                | x                     | 90                  |                    |
| 5.  | To what extent are customer satisfaction goals disseminated and understood by everyone in the organization?                                                                  |                   |                |                       | 100                 |                    |
| 6.  | Does management regularly review and assess all operating systems to determine if barriers to customer satisfaction exist and are appropriate action plans then implemented? |                   |                |                       | 100                 |                    |
| 7.  | Is there a method in place to obtain future customer requirements?                                                                                                           |                   |                |                       | 100                 |                    |
| 8.  | Are all findings of customer dissatisfaction reported back to the proper organization for<br>analysis and corrective action?                                                 |                   |                |                       | 100                 |                    |
| 9.  | Are customer satisfaction requirements formally defined and documented, and are they based on customer input?                                                                |                   |                |                       | 100                 |                    |
| 10. | Do all support organizations understand their role in achieving total customer satisfaction?                                                                                 |                   |                |                       | 100                 |                    |

|    | 5.4 COMPUTER INTEGRATED<br>MANUFACTURING                                                                                                                                                                                                      |                   |                | STATUS                | 5                   |                    |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|
|    | DESCRIPTION OF PROGRAM                                                                                                                                                                                                                        | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |
| 1. | Are systems integrated to allow electronic transfer of information between multiple systems to eliminate redundant data entry?                                                                                                                |                   |                |                       | 100                 |                    |
| 2. | Can customers electronically transfer CAD/CAM directly into manufacturing?                                                                                                                                                                    |                   |                |                       | 100                 |                    |
| 3. | Can customers electronically transfer order information directly into the business system?                                                                                                                                                    |                   |                |                       | 100<br>(email)      |                    |
| 4. | Is data electronically shared between shop floor control and process control systems (i.e., CNC, SPC, Electrical Test, AOI, etc.)?                                                                                                            |                   |                |                       | 100                 |                    |
| 5. | Are planning systems (MRP, forecasting, capacity planning, financial planning, etc.) electronically integrated with operation systems (order processing, purchasing, inventory management, shop floor control, financial/cost control, etc.)? |                   |                |                       | 100                 |                    |
| 6. | Is information available from system processes in real time (vs. batch processing)?                                                                                                                                                           |                   |                |                       | 100                 |                    |
| 7. | Are processes and procedures documented and available on-line?                                                                                                                                                                                |                   |                |                       | 100                 |                    |
| 8. | Do all functional departments have system access to key financial, manufacturing, sales, and operational data, as it relates to their functional objectives?                                                                                  |                   |                |                       | 100                 |                    |
| 9. | Are computer simulation and design tools used to the maximum extent practicable in the design of new products/technologies/services                                                                                                           |                   |                |                       | 100                 |                    |
|    | MMENTS                                                                                                                                                                                                                                        |                   |                | I                     |                     |                    |

## **5.5 PROCESS DOCUMENTATION**

STATUS

| IPC-I | /10A                                                                                                                       |                   |                |                       | May 20              | J04                |
|-------|----------------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|
|       | DESCRIPTION OF PROGRAM                                                                                                     | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |
| 1.    | Are manufacturing product, process, and configuration documents under issue control?                                       |                   |                |                       | 100                 |                    |
| 2.    | Are "preliminary" and "special product" specifications controlled?                                                         |                   |                |                       | 100                 |                    |
| 3.    | Does the system ensure that the most current customer specifications are available to the manufacturing personnel?         |                   |                |                       | 100                 |                    |
| 4.    | Does the system ensure that the most current material specifications are available to the procurement function?            |                   |                |                       | 100                 |                    |
| 5.    | Are incoming orders reviewed for revisions and issue changes?                                                              |                   |                |                       | 100                 |                    |
| 6.    | Is conformance to customer specifications assured before an order is accepted?                                             |                   |                |                       | 100                 |                    |
| 7.    | Is customer feedback provided when designs do not meet manufacturability requirements?                                     |                   |                |                       | 100                 |                    |
| 8.    | Are critical characteristics classified, relative to impact on product performance?                                        |                   |                |                       | 100                 |                    |
| 9.    | Are customers informed of changes made to products controlled by customer drawings or specifications?                      |                   |                |                       | 100                 |                    |
| 10.   | Is there an effective internal deviation control procedure and, are customer requested deviations documented and followed? |                   |                |                       | 100                 |                    |
| 11.   | Do new product development procedures exist, and are they followed in the design development process?                      |                   |                |                       | 100                 |                    |

|     | 5.6 QUALITY RECORDS                                                                                              |                   | ę              | STATUS                | \$                  |                    |
|-----|------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|
|     | DESCRIPTION OF PROGRAM                                                                                           | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |
| 1.  | Are records of inspection and process control maintained and available for review?                               |                   |                |                       | 100                 |                    |
| 2.  | Are records of equipment and equipment maintenance kept?                                                         |                   |                |                       | 100                 |                    |
| 3.  | Is the record and sample retention program defined?                                                              |                   |                |                       | 100                 |                    |
| 4.  | Are quality data used as a basis for corrective action?                                                          |                   |                |                       | 100                 |                    |
| 5.  | Are quality data used in reporting performance and trends to management?                                         |                   |                |                       | 100                 |                    |
| 6.  | Are quality data used in supporting certifications of quality furnished to customers?                            |                   |                |                       | 100                 |                    |
| 7.  | Is field information used for corrective action?                                                                 |                   |                |                       | 100                 |                    |
| 8.  | Does a cost of quality measurement system exist?                                                                 |                   |                |                       | 100                 |                    |
| 9.  | Are customer reported quality problems responded to, and resolved in the time period requested?                  |                   |                |                       | 100                 |                    |
| 10. | Is quality information on production material rejects provided to sub-suppliers with required corrective action? |                   |                |                       | 100                 |                    |
| 11. | Are computers used to collect and analyze quality data?                                                          |                   |                |                       | 100                 |                    |

| 5.7 SKILLS, TRAINING, & CERTIFICATION |            |         | STATUS    | 5        |         |
|---------------------------------------|------------|---------|-----------|----------|---------|
| DESCRIPTION OF PROGRAM                | Not        | Not     | Approach  | Percent  | Percent |
|                                       | Applicable | Started | Developed | Deployed | Results |

May 2004

| 2001                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 11 0 1/1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|---------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Does management ensure that all personnel are trained in their role for achieving Total Customer Satisfaction?                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 100                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Do all personnel understand how their performance impacts internal and external customer satisfaction?                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 100                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Do all personnel who contact external customers reflect quality improvement programs?                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 100                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Do personnel participate in professional societies and growth programs?                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 100                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Are all personnel trained in sufficient detail to support key initiatives?                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 100                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Are the results of training evaluated and indicated program changes made?                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 100                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Does a policy exist which encourages the cross training and rotation of personnel, and is this policy used as the basis of job progression? |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 100                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Are performance standards participatively developed, and regularly applied for all personnel?                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 100                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Are Total Customer Satisfaction programs and resulting successes publicized to all<br>personnel?                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 100                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Do goal setting and reward/incentive programs support the quality improvement process?                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 100                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|                                                                                                                                             | Does management ensure that all personnel are trained in their role for achieving Total<br>Customer Satisfaction?         Do all personnel understand how their performance impacts internal and external customer<br>satisfaction?         Do all personnel who contact external customers reflect quality improvement programs?         Do personnel participate in professional societies and growth programs?         Are all personnel trained in sufficient detail to support key initiatives?         Are the results of training evaluated and indicated program changes made?         Does a policy exist which encourages the cross training and rotation of personnel, and is this<br>policy used as the basis of job progression?         Are Total Customer Satisfaction programs and resulting successes publicized to all<br>personnel? | Does management ensure that all personnel are trained in their role for achieving Total<br>Customer Satisfaction?Image: Customer SatisfactionDo all personnel understand how their performance impacts internal and external customer<br>satisfaction?Image: SatisfactionDo all personnel who contact external customers reflect quality improvement programs?Image: SatisfactionDo personnel participate in professional societies and growth programs?Image: SatisfactionAre all personnel trained in sufficient detail to support key initiatives?Image: SatisfactionAre the results of training evaluated and indicated program changes made?Image: SatisfactionDoes a policy exist which encourages the cross training and rotation of personnel, and is this<br>policy used as the basis of job progression?Image: Satisfaction programs and resulting successes publicized to all<br>personnel?Are Total Customer Satisfaction programs and resulting successes publicized to all<br>personnel?Image: Satisfaction programs and resulting successes publicized to all<br>personnel? | Does management ensure that all personnel are trained in their role for achieving Total100Customer Satisfaction?100Do all personnel understand how their performance impacts internal and external customer<br>satisfaction?100Do all personnel who contact external customers reflect quality improvement programs?100Do personnel participate in professional societies and growth programs?100Are all personnel trained in sufficient detail to support key initiatives?100Are the results of training evaluated and indicated program changes made?100Does a policy exist which encourages the cross training and rotation of personnel, and is this<br>policy used as the basis of job progression?100Are Total Customer Satisfaction programs and resulting successes publicized to all<br>personnel?100 |

|     | 5.8 SUBCONTRACTOR CONTROL                                                                                                                                                      |                   | ś              | STATUS                | \$                  |                    |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|
|     | DESCRIPTION OF PROGRAM                                                                                                                                                         | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |
| 1.  | Are requirements defined, communicated, and updated to ensure that the supplier understands expectations?                                                                      |                   |                |                       | 100                 |                    |
| 2.  | Does a system exist which measures the performance of the supplier and communicates such information to the supplier? (i.e., supplier rating system)                           |                   |                |                       | 100                 |                    |
| 3.  | Have the organization's processes been characterized to identify the critical requirements for the suppliers products?                                                         |                   |                |                       | 100                 |                    |
| 4.  | Have the capabilities of the supplier's processes been assessed and considered in the establishment of the requirements?                                                       |                   |                |                       | 100                 |                    |
| 5.  | Have partnerships been established with suppliers, and is assistance provided to ensure that each supplier has the capability to consistently supply conforming products?      |                   |                |                       | 100                 |                    |
| 6.  | Have quality and cycle time metrics and improvement goals been established participatively with the supplier?                                                                  |                   |                | x                     | 90                  |                    |
| 7.  | Has a system been established with the supplier for identification and verification of corrective action?                                                                      |                   |                |                       | 100                 |                    |
| 8.  | Have the requirements for supplier materials been properly characterized and specified to ensure conformance of the product/service to the customer satisfaction requirements? |                   |                |                       | 100                 |                    |
| 9.  | Is there a supplier certification program or equivalent procured material/service continuous quality improvement program?                                                      |                   |                |                       | 100                 |                    |
| 10. | Can all personnel who contract suppliers properly reflect appropriate quality improvement programs and status to them?                                                         |                   |                |                       | 100                 |                    |

|    | 5.9 CALIBRATION CONTROL                                                        | STATUS            |                |                       |                     |                    |
|----|--------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|
|    | DESCRIPTION OF PROGRAM                                                         | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |
| 1. | Are calibration and preventative maintenance programs in place and documented? |                   |                |                       | 100                 |                    |

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|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|--------|-----|
| 2.    | Are calibration and maintenance personnel trained?                                                                                                                                  |   | 100    |     |
| 3.    | Is traceability to NIST maintained?                                                                                                                                                 |   | 100    |     |
| 4.    | Is quality measurement and control equipment current, effective, and sufficiently integrated with production equipment?                                                             |   | 100    |     |
| 5.    | Is the history of quality measurement and control equipment documented?                                                                                                             |   | 100    |     |
| 6.    | Has repeatability of measuring devices and inspection or testing processes been established and monitored; are gauge capability studies conducted and GR&R ratios acceptable(<10%)? | x | 100    |     |
| 7.    | Are calibration and preventative maintenance cycles on schedule?                                                                                                                    |   | 100    |     |
| 8.    | Is the use of non-calibrated equipment for design and production purposes prohibited?                                                                                               |   | 100    |     |
| 9.    | Are tools and fixtures used as criteria or acceptability of product/work fully qualified and identified?                                                                            |   | 100    |     |
| 10.   | Are calibration intervals defined in accordance with industry standards or manufacturer's recommendations and the calibration history of the equipment?                             |   | 100    |     |

|    | 5.10 INTERNAL AUDITS                                                                                                                                                                                                       |                   |                | STATUS                | \$                  |                    |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|
|    | DESCRIPTION OF PROGRAM                                                                                                                                                                                                     | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |
| 1. | Are regular reviews of the product/process conducted and are goals/plans established to continually improve?                                                                                                               |                   |                |                       | 100                 |                    |
| 2. | Are the processes/products properly documented and controlled? Do they include appropriate customer requirements and are they executed in conformance to the documentation?                                                |                   |                |                       | 100                 |                    |
| 3. | Are the required quality checks built into the operations within the manufacturing, field installation, and service process, and is the resulting data maintained and promptly acted upon?                                 |                   |                |                       | 100                 |                    |
| 4. | Are all pertinent methods of statistical quality control properly, effectively and efficiently used?                                                                                                                       |                   |                |                       | 100                 |                    |
| 5. | Does a process change control system exist, and are customers informed of changes made to products and processes with customer approval prior to the change, when required?                                                |                   |                |                       | 100                 |                    |
| 6. | Are the operators within the process provided with written work instructions and are they trained?                                                                                                                         |                   |                |                       | 100                 |                    |
| 7. | Is the receipt, handling, storage, packaging and release of all material, including customer provided items, at all stages, specified and controlled to prevent damage or deterioration, and to address obsolete material? |                   |                |                       | 100                 |                    |
| 8. | Is there a first in/first out (FIFO) system in place, and is it followed?                                                                                                                                                  |                   |                |                       | 100                 |                    |

|     | 5.11 STATISTICAL PROCESS CONTROL                                                                                                                                               |                   | ł              | STATUS                | 3                   |                    |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|
|     | DESCRIPTION OF PROGRAM                                                                                                                                                         | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |
| 1.  | Have the personnel who will be responsible for guiding the implementation of SPC been designated?                                                                              |                   |                | x                     | 100                 |                    |
| 2.  | Are statistical techniques used to reduce variation in the engineering process before the start of production?                                                                 |                   |                |                       | 100                 |                    |
| 3.  | Is the quality system dependent upon process rather than product controls?                                                                                                     |                   |                | x                     | 100                 |                    |
| 4.  | Is the capability of critical processes and machines measured and monitored with CPK's >1.5, and targeted with CP of 2.0?                                                      |                   |                | x                     | 90                  |                    |
| 5.  | Are incapable processes or machines targeted for improvement or replacement?                                                                                                   |                   |                |                       | 100                 |                    |
| 6.  | Is SPC implemented for all critical processes?                                                                                                                                 |                   |                | x                     | 100                 |                    |
| 7.  | Are procedures that control the reaction to out-of-control situations adequate and effective?                                                                                  |                   |                | x                     | 100                 |                    |
| 8.  | Are operators trained in the use of appropriate statistical techniques, and are they properly applying them?                                                                   |                   |                | x                     | 90                  |                    |
| 9.  | Are advanced problem solving techniques used by engineers to solve problems? (Design of Experiments, planned experimentation, advanced diagnostic tools, etc.)                 |                   |                |                       | 100                 |                    |
| 10. | Are control charts and other process controls properly implemented?                                                                                                            |                   |                |                       | 100                 |                    |
| 11. | Is statistical process control being practiced in work centers and are yields being recorded and plotted on a scheduled basis, with respect to upper and lower control limits? |                   |                | x                     | 100                 |                    |

|    | 5.12 PROBLEM SOLVING                                                                                                                    |                   |                | STATUS                |                     |                    |  |  |  |
|----|-----------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|--|--|--|
|    | DESCRIPTION OF PROGRAM                                                                                                                  | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |  |  |  |
| 1. | Are employees trained in problem solving techniques, in comparison to the needs of the organization?                                    |                   |                |                       | 100                 |                    |  |  |  |
| 2. | Does the organization utilize participative problem solving techniques to identify, measure and resolve internal and external problems? |                   |                |                       | 100                 |                    |  |  |  |
| 3. | Are problem solving efforts timely and effective?                                                                                       |                   |                |                       | 100                 |                    |  |  |  |
| 4. | Are applied resources sufficient to remove problem solving constraints?                                                                 |                   |                |                       | 100                 |                    |  |  |  |
| 5. | Are statistical techniques used for problem solving?                                                                                    |                   |                | x                     | 95                  |                    |  |  |  |
| 6. | Are quality data used to identify barriers, and to determine the priority of problems?                                                  |                   |                |                       | 100                 |                    |  |  |  |
| 7. | Is there a policy/procedure that includes the use of problem solving techniques to systematically drive reduction in variability?       |                   |                |                       | 100                 |                    |  |  |  |

|     | / 10/1                                                                                                                                                                                          |                   |                                                                                                                                                                                                                                                                                                                                                                                                                               | 1110 20 |  |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|--|
|     | 5.13 IN-PROCESS CONTROL                                                                                                                                                                         |                   | Not<br>Started       Approach<br>Developed       Percent<br>Deployed       Percent<br>Results         100       100       100         100       100       100         100       100       100         100       100       100         100       100       100         100       100       100         100       100       100         100       100       100         100       100       100         100       100       100 |         |  |
|     | DESCRIPTION OF PROGRAM                                                                                                                                                                          | Not<br>Applicable |                                                                                                                                                                                                                                                                                                                                                                                                                               |         |  |
| 1.  | Are process capabilities established and maintained on all major processes? (critical parameters)                                                                                               |                   |                                                                                                                                                                                                                                                                                                                                                                                                                               | 100     |  |
| 2.  | Are in-process inspections, test operations, and processes properly specified and performed?                                                                                                    |                   |                                                                                                                                                                                                                                                                                                                                                                                                                               | 100     |  |
| 3.  | Are in-process inspection facilities and equipment adequate?                                                                                                                                    |                   |                                                                                                                                                                                                                                                                                                                                                                                                                               | 100     |  |
| 4.  | Are the results of in-process inspections used in the promotion of effective preventative action and corrective action?                                                                         |                   |                                                                                                                                                                                                                                                                                                                                                                                                                               | 100     |  |
| 5.  | Is preventative maintenance performed on the equipment and facilities?                                                                                                                          |                   |                                                                                                                                                                                                                                                                                                                                                                                                                               | 100     |  |
| 6.  | Are housekeeping procedures adequate and how well are they followed?                                                                                                                            |                   |                                                                                                                                                                                                                                                                                                                                                                                                                               | 100     |  |
| 7.  | Are process management plans established, and are critical parameters followed?                                                                                                                 |                   |                                                                                                                                                                                                                                                                                                                                                                                                                               | 100     |  |
| 8.  | Are work areas uncluttered and free of excess work-in-process, supplies, debris, etc? Is the environment conductive to producing quality work? Is proprietary information adequately protected? |                   |                                                                                                                                                                                                                                                                                                                                                                                                                               | 100     |  |
| 9.  | Are certifications and in-process inspection results used in making final acceptance decisions?                                                                                                 |                   |                                                                                                                                                                                                                                                                                                                                                                                                                               | 100     |  |
| 10. | Are methods and procedures for the control of metallurgical, chemical, and other special processes established and followed?                                                                    |                   |                                                                                                                                                                                                                                                                                                                                                                                                                               | 100     |  |

|    | 5.14 RECEIVING INSPECTION                                                                           |                   |                | STATUS                | \$                  |                    |
|----|-----------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|
|    | DESCRIPTION OF PROGRAM                                                                              | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |
| 1. | Are receiving inspection facilities and equipment adequately and properly maintained?               |                   |                |                       | 100                 |                    |
| 2. | Are receiving inspection procedures documented and followed?                                        |                   |                |                       | 100                 |                    |
| 3. | Are receiving inspection results used for corrective and preventive action?                         |                   |                |                       | 100                 |                    |
| 4. | Are the procedures for storage and timely disposition of discrepant material in place and followed? |                   |                |                       | 100                 |                    |

|    | 5.15 MATERIAL HANDLING                                                                                              | STATUS            |                |                       |                     |                    |  |
|----|---------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|--|
|    | DESCRIPTION OF PROGRAM                                                                                              | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |  |
| 1. | Are procured material releases from receiving inspection clearly identified, as to acceptance status?               |                   |                |                       | 100                 |                    |  |
| 2. | Are procedures to facilitate limited life materials, such as prepreg, in place, properly controlled, and monitored? |                   |                |                       | 100                 |                    |  |
| 3. | Are procured items identified with some means of traceability (serial number, lot number, date code, etc.)?         |                   |                |                       | 100                 |                    |  |
| 4. | Are procedures and facilities adequate for storage, release and control of materials?                               |                   |                |                       | 100                 |                    |  |
| 5. | Are in-store and in-process materials properly identified and controlled?                                           |                   |                |                       | 100                 |                    |  |
| 6. | Is in-process material protected from corrosion, deteriorization, and damage?                                       |                   |                |                       | 100                 |                    |  |

|    | 5.16 NON-CONFORMING MATERIAL<br>CONTROL                                                                                                                                                                             |                   |                | STATUS                | 5                   |                    |
|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|
|    | DESCRIPTION OF PROGRAM                                                                                                                                                                                              | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |
| 1. | Is non-conforming material identified, segregated from regular production material, and properly dispositioned?                                                                                                     |                   |                |                       | 100                 |                    |
| 2. | Are non-conforming materials properly identified and controlled to prevent inadvertent use?                                                                                                                         |                   |                |                       | 100                 |                    |
| 3. | Is the review and disposition of non-conforming materials defined, and are provisions made for inclusion of the customer in disposition decision?                                                                   |                   |                |                       | 100                 |                    |
| 4. | Are procedures for controlling non-conforming materials, and for ensuing corrective action, in place and followed?                                                                                                  |                   |                |                       | 100                 |                    |
| 5. | Do procedures provide for material review by a committee consisting of Quality and Engineering (as a minimum), to determine the disposition of non-conforming materials? (deviating from drawings or specification) |                   |                |                       | 100                 |                    |
| 6. | Do supplier's procedures and controls for corrective action prevent recurrence of non-<br>conformances?                                                                                                             |                   |                |                       | 100                 |                    |
| 7. | Is there a system for coordinating necessary corrective action with purchasing personnel?                                                                                                                           |                   |                |                       | 100                 |                    |
| 8. | Does the corrective action extend to all applicable causes of non-conformance (e.g., design, workmanship, procedures, equipment, etc.)?                                                                             |                   |                |                       | 100                 |                    |

# 5.17 INSPECTION AND TEST PLAN

STATUS

| IPC-1 | 710A                                                                                                                           |                   |                |                       | May 20              | 004                |
|-------|--------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|
|       | DESCRIPTION OF PROGRAM                                                                                                         | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |
| 1.    | Are statistical techniques used in determining the acceptability of finished goods to customer requirements?                   |                   |                |                       | 100                 |                    |
| 2.    | Are periodic tests conducted to audit reliability and environmental performance of the final product?                          |                   |                |                       | 100                 |                    |
| 3.    | Is CPK tracking performed for critical characteristics, with plans to achieve CPK = 1.5 with a target of CP of 2.0?            |                   |                | х                     | 80                  |                    |
| 4.    | Is root cause failure analysis performed for internal and external failures, and is appropriate corrective action implemented? |                   |                |                       | 100                 |                    |
| 5.    | Are test and inspection personnel trained in the procedures of their operations, and are those procedures being followed?      |                   |                |                       | 100                 |                    |
| 6.    | Is the new product/technology/service, as produced by the processes, verified to meet all customer satisfaction requirements?  |                   |                |                       | 100                 |                    |

|    | 5.18 PRODUCT INSPECTION/FINAL AUDIT                                                                                                                                    | STATUS            |                |                       |                     |                    |  |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|--|
|    | DESCRIPTION OF PROGRAM                                                                                                                                                 | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |  |
| 1. | Are final product acceptance procedures documented and followed?                                                                                                       |                   |                |                       | 100                 |                    |  |
| 2. | Are all specific customer product audits conducted, as required?                                                                                                       |                   |                |                       | 100                 |                    |  |
| 3. | Are inspectors trained for the tasks performed?                                                                                                                        |                   |                |                       | 100                 |                    |  |
| 4. | Are flow charts or milestones developed with checkpoints readily available?                                                                                            |                   |                |                       | 100                 |                    |  |
| 5. | Is a system in place which denotes inspection performed; e.g., use of initials, stamps, labels, bar codes, etc., affixed to production documentation?                  |                   |                |                       | 100                 |                    |  |
| 6. | Is a quality system established and maintained for control of product/production documentation?                                                                        |                   |                |                       | 100                 |                    |  |
| 7. | Is "accept/reject" criteria defined and available for use?                                                                                                             |                   |                |                       | 100                 |                    |  |
| 8. | Is a final audit performed to ensure that all required verifications and tests, from receipt of materials through point of product completion, have been accomplished? |                   |                |                       | 100                 |                    |  |
| 9. | Are packing and order checking procedures documented and followed?                                                                                                     |                   |                |                       | 100                 |                    |  |
| CO | MMENTS                                                                                                                                                                 |                   |                |                       |                     |                    |  |
|    |                                                                                                                                                                        |                   |                |                       |                     |                    |  |
|    |                                                                                                                                                                        |                   |                |                       |                     |                    |  |
|    |                                                                                                                                                                        |                   |                |                       |                     |                    |  |

| 5.19 TOOLING INSPECTION, HANDLING, &<br>STORAGE |     |     | STATUS   | 5       |         |
|-------------------------------------------------|-----|-----|----------|---------|---------|
| DESCRIPTION OF PROGRAM                          | Not | Not | Approach | Percent | Percent |
|                                                 |     |     |          |         |         |

|    |                                                                                                                                                                   | Applicable | Started | Developed | Deployed | Results |
|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|---------|-----------|----------|---------|
| 1. | Are temperature, humidity, laminar flow controls in place to prevent contamination, and to assure dimensional stability?                                          |            |         |           | 100      |         |
| 2. | Do operators use hairnets, gloves & lab coats in all photolab and photoexposure areas?                                                                            |            |         |           | 100      |         |
| 3. | Are work instructions and related forms in place to control all applicable tooling requirements, as stated in the customer's purchase order?                      |            |         |           | 100      |         |
| 4. | Are customer provided artworks controlled with regard to handling, storage, revision control and relationship to converted production phototools (working films)? |            |         |           | 100      |         |
| 5. | Are production phototools (working films) controlled with regard to handling, storage, use life, and relationship to customer purchase order?                     |            |         |           | 100      |         |
| 6. | Are customer provided artworks and production phototools (working films) inspected, including dimensional checks?                                                 |            |         |           | 100      |         |
| 7. | Are all tools, fixtures, and other devices, used for tooling inspection and control, maintained under the calibration control procedure?                          |            |         |           | 100      |         |
| 8. | Are records showing initial acceptance, periodic checks, and any needs for rework and/or modification available?                                                  |            |         |           | 100      |         |

|    | 5.20 CORRECTIVE ACTION                                                                                                                                                                                                      | STATUS            |                |                       |                     |                    |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------|-----------------------|---------------------|--------------------|
|    | DESCRIPTION OF PROGRAM                                                                                                                                                                                                      | Not<br>Applicable | Not<br>Started | Approach<br>Developed | Percent<br>Deployed | Percent<br>Results |
| 1. | Are final acceptance inspection results used for corrective and preventative action?                                                                                                                                        |                   |                |                       | 100                 |                    |
| 2. | Is root-cause analysis performed for non-conformances? This includes, but is not limited to, non-conformances (problems) caused by suppliers, found/caused "in-house" during processing, or those reported by the customer. |                   |                |                       | 100                 |                    |
| 3. | Is positive action taken to prevent recurrence of problems, and are there documented reports/records of each occasion?                                                                                                      |                   |                |                       | 100                 |                    |
| 4. | Do procedures and systems provide for ensuring that replies are made to customer requests for correction action within the time limit specified?                                                                            |                   |                |                       | 100                 |                    |
| 5. | Is corrective action controlled and documented for all applicable work centers?                                                                                                                                             |                   |                |                       | 100                 |                    |
| 6. | When corrections are made, is their effectiveness subsequently reviewed and monitored?                                                                                                                                      |                   |                |                       | 100                 |                    |

#### May 2004

# **SECTION 6** (CHECK ONE IN EACH LINE THAT APPLIES) MANUFACTURING HISTORY (See Section 2 Site Capability)

Please complete as many history profiles so that the total descriptions of products you manufacture account for production orders that reflect 70% of your business. History profiles are for board or board family (board types may be grounded together if they are similar).

| BOARD TYPE                                     | DATE OF ORDER       | MATERIAL                  | HISTORY # |  |  |  |  |  |
|------------------------------------------------|---------------------|---------------------------|-----------|--|--|--|--|--|
| VIA TYPE                                       | PRODUCTION QUANTITY | TOTAL YEARLY PRODUCTION % |           |  |  |  |  |  |
| Dimensions in millimeters (inches in brackets) |                     |                           |           |  |  |  |  |  |

|                        | BOARD                    |                             | HOLE                 |                            |                      |
|------------------------|--------------------------|-----------------------------|----------------------|----------------------------|----------------------|
| BOARD SIZE<br>DIAGONAL | TOTAL BOARD<br>THICKNESS | NUMBER<br>CONDUCTIVE LAYERS | DIA DRILLED HOLES    | TOTAL PTH TOL<br>(MAX-MIN) | LOCATION TOL DTP     |
| □<250 [<10.00]         | □<1,0 [<.040]            | □1-4 [1-4]                  | □>0,5 [>.020]        | □>0,250 [> .010]           | □>0,50 [>.020]       |
| <b>250</b> [10.00]     | <b>□</b> 1,0 [.040]      | □5-6 [5-6]                  | □0,5 [.020]          | 0,250 [.010]               | <b>[]0,50 [.020]</b> |
| □350 [14.00]           | <b>□</b> 1,6 [.060]      | □7-8 [7-8]                  | <b>□</b> 0,4 [.016]  | <b>□</b> 0,200 [.008]      | <b></b> 0,40 [.016]  |
| <b>450</b> [17.50]     | <b>[</b> 2,0 [.080]      | <b>□</b> 9-12 [9-12]        | <b>□</b> 0,35 [.014] | <b>□</b> 0,150 [.006]      | <b>[]0,30 [.012]</b> |
| ⊠550 [21.50]           | <b>[</b> 2,5 [.100]      | ⊠13-16 [13-16]              | <b>□</b> 0,30 [.012] | <b>□</b> 0,125 [.005]      | <b>[]0,25 [.010]</b> |
| ⊠650 [25.50]           | ⊠3,5 [.135]              | ⊠17-20 [17-20]              | ⊠0,25 [.010]         | <b>□</b> 0,100 [.004]      | <b>[]0,20 [.008]</b> |
| <b>750</b> [29.50]     | <b>□</b> 5,0 [.200]      | <b>[</b> 21-24 [21-24]      | <b>□</b> 0,20 [.008] | ⊠0,075 [.003]              | <b>□</b> 0,15 [.006] |
| 850 [33.50]            | <b>□</b> 6,5 [.250]      | <b>25-28 [25-28]</b>        | 0,15 [.006]          | □0,050 [.002]              | <b>[]0,10 [.004]</b> |
| □>850 [>33.50]         | >6,5 [>.250]             | >28 [>28]                   | □<0,15 [.006]        | □<0,050 [<.002]            | X <0,10 [<.004]      |
| ☐Other:                | □Other: .270"<br>MAX     | □Other: 52                  | ☐Other:              | Other: +/002"              | ⊡Other:              |

|                                     | CONDUCTORS                   |                                  |                                     |                                 |                                  |                         |  |  |  |  |  |
|-------------------------------------|------------------------------|----------------------------------|-------------------------------------|---------------------------------|----------------------------------|-------------------------|--|--|--|--|--|
| INTERNAL ELEC<br>CLEARANCE<br>(MIN) | INTERNAL COND<br>WIDTH (MIN) | INTERNAL<br>PROCESS<br>ALLOWANCE | EXTERNAL ELEC<br>CLEARANCE<br>(MIN) | EXTERNAL<br>COND WIDTH<br>(MIN) | EXTERNAL<br>PROCESS<br>ALLOWANCE | FEATURE<br>LOCATION DTP |  |  |  |  |  |
| □>0,350 [>.014]                     | □>0,250 [>.010]              | □>0,100 [>.004]                  | □>0,350 [>.014]                     | □>0,250 [>.010]                 | □>0,100 [>.004]                  | □>0,50 [>.020]          |  |  |  |  |  |
| <b>□</b> 0,350 [.014]               | 0,250 [.010]                 | 0,100 [.004]                     | 0,350 [.014]                        | 0,250 [.010]                    | 0,100 [.004]                     | <b>□</b> 0,50 [.020]    |  |  |  |  |  |
| <b>□</b> 0,250 [.010]               | <b>□</b> 0,200 [.008]        | <b>□</b> 0,075 [.003]            | 0,250 [.010]                        | 0,200 [.008]                    | <b>□</b> 0,075 [.003]            | 0,40 [.016]             |  |  |  |  |  |
| <b>□</b> 0,200 [.008]               | 0,150 [.006]                 | 0,050 [.002]                     | 0,200 [.008]                        | <b>□</b> 0,150 [.006]           | <b>□</b> 0,050 [.002]            | <b>□</b> 0,30 [.012]    |  |  |  |  |  |
| ⊠0,150 [.005]                       | 0,125 [.005]                 | 0,040 [.0015]                    | 0,150 [.006]                        | ⊠0,125 [.005]                   | 0,040 [.0015]                    | <b>□</b> 0,25 [.010]    |  |  |  |  |  |
| 0,125 [.005]                        | ⊠0,100 [.004]                | []0,030 [.0012]                  | ⊠0,125 [.005]                       | <b>□</b> 0,100 [.004]           | 0,030 [.0012]                    | <b>□</b> 0,20 [.008]    |  |  |  |  |  |
| <b>□</b> 0,100 [.004]               | 0,075 [.003]                 | 0,025 [.001]                     | 0,100 [.004]                        | 0,075 [.003]                    | 0,025 [.001]                     | <b>□</b> 0,15 [.006]    |  |  |  |  |  |
| 0,075 [.003]                        | 0,050 [.002]                 | 0,020 [.0008]                    | 0,075 [.003]                        | <b>□</b> 0,050 [.002]           | 0,020 [.0008]                    | <b>□</b> 0,10 [.004]    |  |  |  |  |  |
| □<0,075 [<.003]                     | □<0,050 [<.002]              | X <0,020 [<.0008]                | □<0,075 [<.003]                     | □<0,050 [<.002]                 | X <0,020 [<.008]                 | X <0,10 [<.004]         |  |  |  |  |  |
| Other:                              | Other:                       | ☐Other:                          | Other:                              | Other:                          | Other:                           | Other:                  |  |  |  |  |  |

May 2004

IPC-1710A

DATE COMPLETED

## **SECTION 7** N/A IDENTIFICATION OF PREVIOUS AUDITS (Optional) Please complete as many forms as you feel reflect the intensity of your customer visits.

| riedse somplete as many forms as you reel reliest the intensit |                              |
|----------------------------------------------------------------|------------------------------|
| COMPANY AUDITORS                                               | DATE OF AUDIT                |
| AUDIT TEAM MEMBERS                                             | AUDITOR REMARKS              |
|                                                                | SPECIFICATIONS USED IN AUDIT |
|                                                                | SPECIFICATIONS USED IN AUDIT |
| LENGHT OF AUDIT                                                |                              |
| TEAM MEMBERS MAY BE CONTACTED AT                               |                              |
| COMPANY AUDITORS                                               | DATE OF AUDIT                |
| AUDIT TEAM MEMBERS                                             | AUDITOR REMARKS              |
|                                                                | SPECIFICATIONS USED IN AUDIT |
|                                                                |                              |
| LENGHT OF AUDIT                                                |                              |
| TEAM MEMBERS MAY BE CONTACTED AT                               |                              |
| COMPANY AUDITORS                                               | DATE OF AUDIT                |
| AUDIT TEAM MEMBERS                                             | AUDITOR REMARKS              |
|                                                                |                              |
|                                                                | SPECIFICATIONS USED IN AUDIT |
| LENGHT OF AUDIT                                                |                              |
| TEAM MEMBERS MAY BE CONTACT AT                                 |                              |
| *REPEAT THIS FORM AS NECESSARY                                 |                              |
|                                                                |                              |

LEGAL NAME

TAXPAYER ID NUMBER

### ANNUAL SALES PRIOR YEAR YEAR-TO-DATE FISCAL YEAR BANK ACCOUNT NUMBER STATE ZIP PROVINCE COUNTRY BANK TELEPHONE NUMBER FAX NUMBER COMMENTS SITE FINANCIAL DESCRIPTION SITE NAME TAXPAYER ID NUMBER DUNS NUMBER TRADING SYMBOL ANNUAL SALES PRIOR YEAR YEAR-TO-DATE FISCAL YEAR BANK ACCOUNT NUMBER BANK ADDRESS STATE ZIP PROVINCE COUNTRY BANK TELEPHONE NUMBER FAX NUMBER COMMENTS

## IPC-1710A **SECTION 8** FINANCIAL REVIEW (OPTIONAL)

COMPANY FINANCIAL DESCRIPTION

Please complete the following financial information that coincides with the company description and site information provided in section 1.

DUNS NUMBER

| May | y 2004 |
|-----|--------|
|     |        |

TRADING SYMBOL

| DATE COMPLETED |
|----------------|
| N/A            |

## May 2004 SECTION 9 MQP ELECTRONIC EDITING

This MS Word template comes with editable fields. IPC has made this electronic document available for ease of completing, updating, and filing the MQP, as well as to give the laminate manufacturer and customer a common interface. Using the template enables laminate manufacturers to maintain several customer specific files without the endless stream of paperwork.

Editable fields are highlighted in gray. To complete the fields in the template, use the TAB key to toggle from field to field, entering the information as instructed in the introductory text for each section.

The developers of this MQP strongly suggest the person at the laminate manufacturing facility responsible for creating and maintaining the MQP write protect the file to be sent.